

# WHERE TO TURN FOR HELP



## WINDHAM COUNTY REENTRY SERVICES

2015

*Use this resource to find services you may need if you are exiting the Criminal Justice system or any non-community placement, and to support your successful return to the community. For help visit us online at [www.211ct.org](http://www.211ct.org) or dial 211.*



**DIRECTORY OF SERVICES****BASIC NEEDS****FOOD****Food Pantries**

- 2-1-1 CONNECTICUT - ELIBRARY TOPICAL PAPERS - PROGRAM: Food
- ACCESS COMMUNITY ACTION AGENCY - PROGRAM: FOOD PANTRIES
- ASHFORD FOOD PANTRY - PROGRAM: FOOD PANTRIES
- CANTERBURY CARES FOOD PANTRY - PROGRAM: FOOD PANTRIES
- CONNECTICUT FOOD BANK - PROGRAM: Connecticut Food Bank Mobile Pantry
- DAILY BREAD - PUTNAM - PROGRAM: FOOD PANTRIES
- EASTFORD, TOWN OF - PROGRAM: FOOD PANTRIES
- FRIENDS OF ASSISI FOOD PANTRY - PROGRAM: FOOD PANTRIES
- POMFRET, TOWN OF - PROGRAM: FOOD PANTRIES
- PROJECT NORTHEAST - PROGRAM: FOOD PANTRIES
- PROJECT PIN - PROGRAM: FOOD PANTRIES
- SAINT MARY'S CHURCH FOOD PANTRY - PROGRAM: FOOD PANTRIES
- SALVATION ARMY - WILLIMANTIC CORPS COMMUNITY CENTER - PROGRAM: FOOD PANTRIES
- TEEG - THOMPSON ECUMENICAL EMPOWERMENT GROUP - PROGRAM: TEEG Food Security

**Soup Kitchens**

- 2-1-1 CONNECTICUT - ELIBRARY TOPICAL PAPERS - PROGRAM: Food
- COMMUNITY KITCHENS OF NORTHEASTERN CONNECTICUT - PROGRAM: SOUP KITCHENS
- COVENANT SOUP KITCHEN - PROGRAM: SOUP KITCHENS
- DANIELSON SOUP KITCHEN - PROGRAM: DANIELSON SOUP KITCHEN

**HOUSING/SHELTER****Domestic Violence Shelters**

- 2-1-1 CONNECTICUT - ELIBRARY TOPICAL PAPERS - PROGRAM: Legal and Protective Services
- UNITED SERVICES - PROGRAM: DOMESTIC VIOLENCE SHELTER

**Homeless Shelter**

- ACCESS COMMUNITY ACTION AGENCY - PROGRAM: ACCESS Emergency Shelter
- COVENANT SHELTER OF NEW LONDON - PROGRAM: HOMELESS SHELTER: SINGLE ADULTS, SINGLE PARENTS WITH CHILDREN
- HOLY FAMILY HOME AND SHELTER - PROGRAM: HOMELESS SHELTER: FAMILIES
- SOCIAL SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Emergency Housing Program for Cash Recipients
- WINDHAM REGION NO FREEZE HOSPITALITY CENTER - PROGRAM: Winter/No Freeze Shelter

**MATERIAL GOODS****Automobiles**

- EASTERN CONNECTICUT TRANSPORTATION CONSORTIUM - PROGRAM: Transportation To Work / Rides for Jobs + Car-Based Solutions

**General Clothing Provision**

- 2-1-1 CONNECTICUT - ELIBRARY TOPICAL PAPERS - PROGRAM: Children and Families
- CHARITIES OF HOPE - PROGRAM: CLOTHING
- WINDHAM AREA INTERFAITH MINISTRY - PROGRAM: GENERAL CLOTHING / HOUSEHOLD GOODS

**Household Goods**

- 2-1-1 CONNECTICUT - ELIBRARY TOPICAL PAPERS - PROGRAM: Children and Families
- WINDHAM AREA INTERFAITH MINISTRY - PROGRAM: GENERAL CLOTHING / HOUSEHOLD GOODS

**TRANSPORTATION****Local Bus Services**

- 2-1-1 CONNECTICUT - ELIBRARY TOPICAL PAPERS - PROGRAM: Older Adult Programs
- 2-1-1 CONNECTICUT - ELIBRARY TOPICAL PAPERS - PROGRAM: Transportation
- DATTCO - PROGRAM: TRANSPORTATION
- EASTERN CONNECTICUT TRANSPORTATION CONSORTIUM - PROGRAM: Transportation To Work / Rides for Jobs + Car-Based Solutions
- GREYHOUND BUS LINES - PROGRAM: TRANSPORTATION
- NORTHEASTERN CONNECTICUT TRANSIT DISTRICT - PROGRAM: TRANSPORTATION
- PETER PAN/BONANZA BUS LINES - PROGRAM: BUS SERVICES
- TRANSPORTATION, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: TRANSPORTATION
- WINDHAM REGION TRANSIT DISTRICT - PROGRAM: Rides To Jobs

**Local Rail Services**

- TRANSPORTATION, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: TRANSPORTATION

**Medical Appointments Transportation**

- NORTHEASTERN CONNECTICUT TRANSIT DISTRICT - PROGRAM: TRANSPORTATION

**Senior Ride Programs**

- NORTHEASTERN CONNECTICUT TRANSIT DISTRICT - PROGRAM: TRANSPORTATION

**CONSUMER SERVICES****MONEY MANAGEMENT****Mortgage Delinquency and Default Counseling**

- EASTERN CONNECTICUT WORKFORCE INVESTMENT BOARD - PROGRAM: Mortgage Crisis Job Training Program

**CRIMINAL JUSTICE AND LEGAL SERVICES****Ex-Offender Reentry Programs**

- AMERICAN JOB CENTERS - PROGRAM: Ex-offender Re-entry Workshop
- COMFORT THROUGH CRISIS - PROGRAM: EX-OFFENDER REENTRY PROGRAMS
- COMMUNITY PARTNERS IN ACTION - PROGRAM: Resettlement Program
- QUINEBAUG VALLEY COMMUNITY COLLEGE - PROGRAM: STRIDE Program for Incarcerated Mothers and Fathers

## LEGAL SERVICES

### Pardon/Amnesty Assistance

- CONNECTICUT PARDON TEAM - PROGRAM: AMNESTY/PARDON ASSISTANCE
- PARDONS AND PAROLES, STATE OF CONNECTICUT BOARD OF - PROGRAM: AMNESTY/PARDON ASSISTANCE

### Temporary Restraining Orders

- UNITED SERVICES - PROGRAM: DOMESTIC VIOLENCE SHELTER

## EDUCATION

### Student Financial Aid

- VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF (VA) - PROGRAM: Veterans Retraining Assistance Program (VRAP)

## HEALTH CARE

### Health Screening/Diagnostic Services

- BACKUS HOSPITAL, THE WILLIAM W. - PROGRAM: Backus Mobile Health Resource Center
- PLANNED PARENTHOOD OF SOUTHERN NEW ENGLAND - PROGRAM: HEALTH SCREENING/DIAGNOSTIC SERVICES

### Lead Poisoning Screening

- UNITED COMMUNITY AND FAMILY SERVICES - PROGRAM: Pediatric Primary Care

## HEALTH SUPPORTIVE SERVICES

### Vaccine Information

- JOHNSON MEMORIAL HOSPITAL - PROGRAM: Travel and Routine Immunization Program

### Wellness Programs

- BACKUS HOSPITAL, THE WILLIAM W. - PROGRAM: Backus Mobile Health Resource Center

## HUMAN REPRODUCTION

### Pregnancy Testing

- BACKUS HOSPITAL, THE WILLIAM W. - PROGRAM: Backus Mobile Health Resource Center

## OUTPATIENT HEALTH FACILITIES

### Community Clinics

- BACKUS HOSPITAL, THE WILLIAM W. - PROGRAM: Backus Mobile Health Resource Center
- GENERATIONS FAMILY HEALTH CENTER - PROGRAM: Federally Qualified Health Center (FQHC)
- INTERCOMMUNITY, INC. - PROGRAM: Primary Care Services
- UNITED COMMUNITY AND FAMILY SERVICES - PROGRAM: Federally Qualified Health Center (FQHC)

**Outpatient Health Facilities**

- BACKUS HOSPITAL, THE WILLIAM W. - PROGRAM: Backus Mobile Health Resource Center
- GENERATIONS FAMILY HEALTH CENTER - PROGRAM: Federally Qualified Health Center (FQHC)
- INTERCOMMUNITY, INC. - PROGRAM: Primary Care Services
- UNITED COMMUNITY AND FAMILY SERVICES - PROGRAM: Federally Qualified Health Center (FQHC)

**SPECIALIZED TREATMENT****Immunizations**

- AMERICAN LUNG ASSOCIATION OF THE NORTHEAST - PROGRAM: Flu Shot Information: HealthMap Vaccine Finder
- CHAPLIN, TOWN OF - PROGRAM: IMMUNIZATIONS FOR ADULTS
- DAY KIMBALL HOSPITAL - PROGRAM: IMMUNIZATIONS FOR ADULTS
- GENERATIONS FAMILY HEALTH CENTER - PROGRAM: IMMUNIZATIONS FOR ADULTS
- GENERATIONS FAMILY HEALTH CENTER - PROGRAM: IMMUNIZATIONS FOR CHILDREN
- HOME & COMMUNITY HEALTH SERVICES - PROGRAM: Flu Clinics
- JOHNSON MEMORIAL HOSPITAL - PROGRAM: Travel and Routine Immunization Program
- MANSFIELD, TOWN OF - PROGRAM: IMMUNIZATIONS FOR ADULTS
- PLANNED PARENTHOOD OF SOUTHERN NEW ENGLAND - PROGRAM: HEALTH SCREENING/DIAGNOSTIC SERVICES
- PUBLIC HEALTH, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Connecticut Vaccine Program (CVP)
- PUBLIC HEALTH, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Seasonal Influenza General Information
- UNITED COMMUNITY AND FAMILY SERVICES - PROGRAM: Pediatric Primary Care
- VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM - PROGRAM: Flu Shot Clinics
- VISITING NURSE AND HEALTH SERVICES OF CONNECTICUT - PROGRAM: IMMUNIZATIONS FOR ADULTS
- VNA EAST - PROGRAM: Flu Clinics

**SPECIALTY MEDICINE****Pediatrics**

- UNITED COMMUNITY AND FAMILY SERVICES - PROGRAM: Pediatric Primary Care

**INCOME SUPPORT AND EMPLOYMENT****Career Counseling**

- AMERICAN JOB CENTERS - PROGRAM: JOB FINDING ASSISTANCE: ALL GROUPS
- GOODWILL INDUSTRIES OF WESTERN AND NORTHERN CONNECTICUT - PROGRAM: Career Center
- RHODE ISLAND/CONNECTICUT INDIAN COUNCIL - PROGRAM: CAREER COUNSELING/JOB FINDING ASSISTANCE/PREJOB GUIDANCE

**Career Exploration**

- LABOR, UNITED STATES DEPARTMENT OF - - PROGRAM: CAREER EXPLORATION/JOB TRAINING/JOB FINDING ASSISTANCE/INFORMATION LINES

**Job Clubs**

- ACCESS COMMUNITY ACTION AGENCY - PROGRAM: Climb the Ladder To A Better Future

**Job Finding Assistance**

- ACCESS COMMUNITY ACTION AGENCY - PROGRAM: Climb The Ladder To A Better Future
- ADMINISTRATIVE SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: JOB FINDING ASSISTANCE
- AMERICAN JOB CENTERS - PROGRAM: CT.JOBS/CT's Employment Exchange
- AMERICAN JOB CENTERS - PROGRAM: Ex-offender Re-entry Workshop
- AMERICAN JOB CENTERS - PROGRAM: Free Employment Workshops
- AMERICAN JOB CENTERS - PROGRAM: JOB FINDING ASSISTANCE: ALL GROUPS
- AMERICAN JOB CENTERS - PROGRAM: WorkPath Fund
- CONNECTICUT ASSOCIATION OF NONPROFITS (CT NONPROFITS) - PROGRAM: CT Nonprofit Online Career Center
- DEPARTMENT OF REHABILITATION SERVICES, STATE OF CONNECTICUT - PROGRAM: Connect-Ability
- DEPARTMENT OF REHABILITATION SERVICES, STATE OF CONNECTICUT - PROGRAM: Walgreen's Distribution Center
- DISABILITIES NETWORK OF EASTERN CONNECTICUT - PROGRAM: Prevocational Services
- EASTCONN - PROGRAM: Cool Directions
- EASTER SEALS - CAPITAL REGION & EASTERN CONNECTICUT - PROGRAM: Senior Community Service Employment Program/Title V
- EASTERN CONNECTICUT WORKFORCE INVESTMENT BOARD - PROGRAM: Mortgage Crisis Job Training Program
- FEDS HIRE VETS - PROGRAM: JOB FINDING ASSISTANCE: VETERANS
- GOODWILL INDUSTRIES OF WESTERN AND NORTHERN CONNECTICUT - PROGRAM: Career Center
- HERO 2 HIRED (H2H) JOB PORTAL - PROGRAM: JOB FINDING ASSISTANCE/PREJOB GUIDANCE
- LABOR, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: CT.JOBS/CT's Electronic Job Bank
- LABOR, UNITED STATES DEPARTMENT OF - - PROGRAM: CAREER EXPLORATION/JOB TRAINING/JOB FINDING ASSISTANCE/INFORMATION LINES
- NATIONAL ASSOCIATION OF SOCIAL WORKERS - CONNECTICUT CHAPTER - PROGRAM: Employment Connections
- NEW ENGLAND FARM WORKERS' COUNCIL - PROGRAM: JOB FINDING ASSISTANCE
- REWARDING WORK RESOURCES - PROGRAM: PERSONAL CARE/JOB FINDING ASSISTANCE
- RHODE ISLAND/CONNECTICUT INDIAN COUNCIL - PROGRAM: CAREER COUNSELING/JOB FINDING ASSISTANCE/PREJOB GUIDANCE
- USA JOBS - FEDERAL JOB INFORMATION CENTER - PROGRAM: JOB FINDING ASSISTANCE

**Job Training Formats**

- AMERICAN RED CROSS - CONNECTICUT CHAPTER - PROGRAM: Occupational School - Certified Nurse Assistant (CNA) and Phlebotomy/EKG Programs
- CAREER RESOURCES, INC. - PROGRAM: Enhanced Certified Nurse Aide Training
- COMMUNITY ENTERPRISES - PROGRAM: JOB TRAINING
- LABOR, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Apprenticeship Training Program
- LABOR, UNITED STATES DEPARTMENT OF - - PROGRAM: CAREER EXPLORATION/JOB TRAINING/JOB FINDING ASSISTANCE/INFORMATION LINES
- MENTAL HEALTH AND ADDICTION SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Employment Practices Improvement Collaborative (EPIC)
- MENTAL HEALTH AND ADDICTION SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Project for Addictions Cultural Competency Training Program (PACCT)
- NEW ENGLAND FARM WORKERS' COUNCIL - PROGRAM: JOB TRAINING
- NORTHEAST PLACEMENT SERVICES - PROGRAM: Individual Placement Program
- NORTHWEST REGIONAL WORKFORCE INVESTMENT BOARD - PROGRAM: H-1B Technical Skills Training
- PATRICK'S ACADEMY - PROGRAM: Patrick's Training and Development Center
- PUBLIC HEALTH, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: EMT Training Site List
- PUBLIC HEALTH, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Lists of CNA Training Sites and LPN Training Sites
- TRANSPORTATION, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: On-the-Job Training Program

- UNITED SERVICES - PROGRAM: JOB TRAINING: PSYCHIATRIC DISABILITIES/SUPPORTED EMPLOYMENT
- VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF (VA) - PROGRAM: Veterans Retraining Assistance Program (VRAP)

### **Prejob Guidance**

- ACCESS COMMUNITY ACTION AGENCY - PROGRAM: Climb The Ladder To A Better Future
- AMERICAN JOB CENTERS - PROGRAM: Ex-offender Re-entry Workshop
- DISABILITIES NETWORK OF EASTERN CONNECTICUT - PROGRAM: Prevocational Services
- EASTCONN - PROGRAM: Cool Directions
- GOODWILL INDUSTRIES OF WESTERN AND NORTHERN CONNECTICUT - PROGRAM: Career Center
- HERO 2 HIRED (H2H) JOB PORTAL - PROGRAM: JOB FINDING ASSISTANCE/PREJOB GUIDANCE
- MENTAL HEALTH AND ADDICTION SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - PROGRAM: Employment Practices Improvement Collaborative (EPIC)
- RHODE ISLAND/CONNECTICUT INDIAN COUNCIL - PROGRAM: CAREER COUNSELING/JOB FINDING ASSISTANCE/PREJOB GUIDANCE

### **Senior Community Service Employment Programs**

- EASTER SEALS - CAPITAL REGION & EASTERN CONNECTICUT - PROGRAM: Senior Community Service Employment Program/Title V

### **Supported Employment**

- NORTHEAST PLACEMENT SERVICES - PROGRAM: Individual Placement Program
- UNITED SERVICES - PROGRAM: JOB TRAINING: PSYCHIATRIC DISABILITIES/SUPPORTED EMPLOYMENT

### **Temporary Financial Assistance**

- EASTERN CONNECTICUT TRANSPORTATION CONSORTIUM - PROGRAM: Transportation To Work / Rides for Jobs + Car-Based Solutions

## **INDIVIDUAL AND FAMILY LIFE**

### **INDIVIDUAL AND FAMILY SUPPORT SERVICES**

#### **Case/Care Management**

- BACKUS HOSPITAL, THE WILLIAM W. - PROGRAM: Deaf/Hard of Hearing Mental Health Services Program

#### **Personal Care**

- REWARDING WORK RESOURCES - PROGRAM: PERSONAL CARE/JOB FINDING ASSISTANCE

### **MUTUAL SUPPORT**

#### **Alcohol Dependency Support Groups**

- ALCOHOLICS ANONYMOUS - PROGRAM: ALCOHOL DEPENDENCY SUPPORT GROUPS
- ALCOHOLICS ANONYMOUS - PROGRAM: Bridging the Gap
- CELEBRATE RECOVERY - PROGRAM: Christian Based Recovery Support Program
- DOUBLE TROUBLE IN RECOVERY - PROGRAM: DUAL DIAGNOSIS SUPPORT GROUPS: CONNECTICUT
- HIGHER GROUND MINISTRY - PROGRAM: Christian Based Support Group

- REFORMERS UNANIMOUS - GLASTONBURY - PROGRAM: GENERAL ADDICTIONS/DEPENDENCIES SUPPORT GROUPS
- SECULAR ORGANIZATIONS FOR SOBRIETY - PROGRAM: ALCOHOL/DRUG DEPENDENCY SUPPORT GROUPS
- WOMEN FOR SOBRIETY - PROGRAM: ALCOHOL/DRUG DEPENDENCY SUPPORT GROUPS

### **Drug Dependency Support Groups**

- CELEBRATE RECOVERY - PROGRAM: Christian Based Recovery Support Program
- COCAINE ANONYMOUS - PROGRAM: DRUG DEPENDENCY SUPPORT GROUPS: COCAINE
- DOUBLE TROUBLE IN RECOVERY - PROGRAM: DUAL DIAGNOSIS SUPPORT GROUPS: CONNECTICUT
- HIGHER GROUND MINISTRY - PROGRAM: Christian Based Support Group
- NARCOTICS ANONYMOUS, CONNECTICUT REGION - PROGRAM: DRUG DEPENDENCY SUPPORT GROUPS
- REFORMERS UNANIMOUS - GLASTONBURY - PROGRAM: GENERAL ADDICTIONS/DEPENDENCIES SUPPORT GROUPS
- SECULAR ORGANIZATIONS FOR SOBRIETY - PROGRAM: ALCOHOL/DRUG DEPENDENCY SUPPORT GROUPS
- WOMEN FOR SOBRIETY - PROGRAM: ALCOHOL/DRUG DEPENDENCY SUPPORT GROUPS

### **General Addictions/Dependencies Support Groups**

- CELEBRATE RECOVERY - PROGRAM: Christian Based Recovery Support Program
- HIGHER GROUND MINISTRY - PROGRAM: Christian Based Support Group
- REFORMERS UNANIMOUS - GLASTONBURY - PROGRAM: GENERAL ADDICTIONS/DEPENDENCIES SUPPORT GROUPS

### **Health/Disability Related Support Groups**

- SECULAR ORGANIZATIONS FOR SOBRIETY - PROGRAM: ALCOHOL/DRUG DEPENDENCY SUPPORT GROUPS

### **Mental Health Related Support Groups**

- DOUBLE TROUBLE IN RECOVERY - PROGRAM: DUAL DIAGNOSIS SUPPORT GROUPS: CONNECTICUT
- SECULAR ORGANIZATIONS FOR SOBRIETY - PROGRAM: ALCOHOL/DRUG DEPENDENCY SUPPORT GROUPS

### **Weight Related Support Groups**

- SECULAR ORGANIZATIONS FOR SOBRIETY - PROGRAM: ALCOHOL/DRUG DEPENDENCY SUPPORT GROUPS

## **MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES**

### **Pastoral Counseling**

- INTERFAITH COUNSELING SERVICES - PROGRAM: PASTORAL COUNSELING



## **MENTAL HEALTH EVALUATION AND TREATMENT**

### **Domestic Violence Hotlines**

- GLBTQ DOMESTIC VIOLENCE PROJECT - PROGRAM: Southern New England Regional Hotline
- LOVE IS RESPECT WEBSITE - PROGRAM: National Dating Abuse Helpline
- NATIONAL DOMESTIC VIOLENCE HOTLINE - PROGRAM: DOMESTIC VIOLENCE HOTLINES
- UNITED SERVICES - PROGRAM: DOMESTIC VIOLENCE SHELTER

### **General Counseling Services**

- BACKUS HOSPITAL, THE WILLIAM W. - PROGRAM: Deaf/Hard of Hearing Mental Health Services Program
- INTERFAITH COUNSELING SERVICES - PROGRAM: PASTORAL COUNSELING

### **Mental Health Hotlines**

ANGELS DEPOT RESOURCE CENTER - PROGRAM: MENTAL HEALTH HOTLINES  
BACKUS HOSPITAL, THE WILLIAM W. - PROGRAM: Deaf/Hard of Hearing Mental Health Services Program  
TREVOR HELPLINE - PROGRAM: SUICIDE PREVENTION HOTLINES  
UNITED SERVICES - PROGRAM: Emergency Services - Psychiatric Crisis

### **Psychiatric Day Treatment**

- MANCHESTER MEMORIAL HOSPITAL - PROGRAM: Partial Hospital and Intensive Outpatient Program (IOP)
- MANCHESTER MEMORIAL HOSPITAL - PROGRAM: PSYCHIATRIC DAY TREATMENT: ADULT
- NATCHAUG HOSPITAL - PROGRAM: Partial Hospital/Intensive Outpatient Program (IOP)
- NATCHAUG HOSPITAL - PROGRAM: Young Adult Program: Partial Hospital/Intensive Outpatient Program (IOP)
- VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM - PROGRAM: Intensive Outpatient Program (IOP)

### **Psychiatric Disorder Counseling**

- BACKUS HOSPITAL, THE WILLIAM W. - PROGRAM: Deaf/Hard of Hearing Mental Health Services Program
- UNIVERSITY OF CONNECTICUT HEALTH CENTER - PROGRAM: CLINICAL TRIALS

### **Psychiatric Emergency Room Care**

- DAY KIMBALL HOSPITAL - PROGRAM: PSYCHIATRIC EMERGENCY ROOMS
- MANCHESTER MEMORIAL HOSPITAL - PROGRAM: PSYCHIATRIC EMERGENCY ROOMS
- NATCHAUG HOSPITAL - PROGRAM: PSYCHIATRIC EMERGENCY ROOMS
- ROCKVILLE GENERAL HOSPITAL - PROGRAM: PSYCHIATRIC EMERGENCY ROOMS
- VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM - PROGRAM: PSYCHIATRIC EMERGENCY ROOMS

### **Sexual Assault Hotlines**

- NATIONAL SEXUAL VIOLENCE RESOURCE CENTER - PROGRAM: Information on Sexual Assault Crisis Centers Nationwide
- YWCA - NEW BRITAIN - PROGRAM: SEXUAL ASSAULT HOTLINES

### **Spouse/Intimate Partner Abuse Counseling**

- UNITED SERVICES - PROGRAM: DOMESTIC VIOLENCE SHELTER

**Suicide Prevention Hotlines**

- BACKUS HOSPITAL, THE WILLIAM W. - PROGRAM: Deaf/Hard of Hearing Mental Health Services Program
- BOYS TOWN NATIONAL HOTLINE - PROGRAM: SUICIDE PREVENTION HOTLINES
- NATIONAL SUICIDE PREVENTION LIFELINE - PROGRAM: SUICIDE PREVENTION HOTLINES
- NATIONAL SUICIDE PREVENTION LIFELINE - PROGRAM: Veterans Hotline
- TREVOR HELPLINE - PROGRAM: SUICIDE PREVENTION HOTLINES
- ULIFELINE - PROGRAM: GENERAL MENTAL HEALTH/SUBSTANCE ABUSE/SUICIDE EDUCATION/PREVENTION
- UNITED SERVICES - PROGRAM: Emergency Services - Psychiatric Crisis

**MENTAL HEALTH SUPPORT SERVICES****Substance Abuse Counseling**

- CONNECTION, THE - PROGRAM: SUBSTANCE ABUSE COUNSELING
- DEPARTMENT OF REHABILITATION SERVICES, STATE OF CONNECTICUT - PROGRAM: Deaf/Hard of Hearing Substance Abuse Services/Referrals
- INTERFAITH COUNSELING SERVICES - PROGRAM: PASTORAL COUNSELING
- LIFELINX CORPORATION - PROGRAM: Relapse Prevention Program
- MANCHESTER MEMORIAL HOSPITAL - PROGRAM: ADOLESCENT/YOUTH/SUBSTANCE ABUSE COUNSELING
- PERCEPTION PROGRAMS - PROGRAM: Outpatient Adolescent Substance Abuse Treatment
- PERCEPTION PROGRAMS - PROGRAM: SUBSTANCE ABUSE COUNSELING: ADULTS
- POSITIVE DIRECTIONS, THE CENTER FOR PREVENTION AND RECOVERY - PROGRAM: Adolescent Substance Abuse Treatment Program
- POSITIVE DIRECTIONS, THE CENTER FOR PREVENTION AND RECOVERY - PROGRAM: SUBSTANCE ABUSE COUNSELING
- STAFFORD, TOWN OF - PROGRAM: SUBSTANCE ABUSE COUNSELING
- STONINGTON INSTITUTE - PROGRAM: SUBSTANCE ABUSE COUNSELING/ASSESSMENT
- UNITED SERVICES - PROGRAM: SUBSTANCE ABUSE COUNSELING
- UNIVERSITY OF CONNECTICUT HEALTH CENTER - PROGRAM: Adolescent Treatment of Marijuana (ATOM) Study
- VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM - PROGRAM: SUBSTANCE ABUSE COUNSELING

**Substance Abuse Day Treatment**

- NATCHAUG HOSPITAL - PROGRAM: Young Adult Program: Partial Hospital/Intensive Outpatient Program (IOP)

■ *Agency: ACCESS COMMUNITY ACTION AGENCY*

**Program: ACCESS Emergency Shelter**

**Categorized as:** Homeless Shelter

**Description:**

NOTE: This agency participates in a Unified Intake process and does not accept individual requests for shelter. Callers in need of shelter must call 2-1-1 for a referral.

Emergency shelter for single adults and families with children; For intake call for bed availability. \*Shelter is wheelchair accessible. 60 day program. Dry shelter (no alcohol or drugs).

**At Site: ACCESS COMMUNITY ACTION AGENCY - EMERGENCY SHELTER**

**Voice:** 860-774-4977

**Address:** 51 Reynolds Street, Danielson, CT 06239

**Voice:** 860-774-4977 24hr/7 days

**Program: Climb The Ladder To A Better Future**

**Categorized as:** Job Clubs; Job Finding Assistance; Prejob Guidance

**Description:**

Climb the Ladder to a Better Future is a program that empowers individuals and families with the tools to help them get and stay employed. The program offers:

- a personal assessment by a case manager to ensure that a participant's basic needs are secure;
- a referral to an employment program manager who provides job placement assistance and one-on-one job counseling;
- on-going case management to assist participants with employment training, education, and credit repair; and
- help with reaching employment goals and becoming financially independent.

**At Site: ACCESS COMMUNITY ACTION AGENCY**

**M-F: 8am-4pm - Voice:** 860-450-7400

**Address:** 1315 Main Street, Willimantic, CT 06226

**Voice:** 860-450-7400 M-F: 8am-4pm

**At Site: ACCESS COMMUNITY ACTION AGENCY - COMMUNITY SERVICES - DANIELSON**

**Voice/TTY:** 860-412-1600

**Address:** 231 Broad Street, Danielson, CT 06239

**Voice/TTY:** 860-412-1600

**Program: FOOD PANTRIES**

**Categorized as:** Food Pantries

**Description:**

Offers assistance obtaining food for individuals and families in a food emergency. A 3-day supply of food is provided to Windham area and Danielson area residents on a one time per month basis.

**At Site: ACCESS COMMUNITY ACTION AGENCY - COMMUNITY SERVICES - DANIELSON**

**Voice/TTY:** 860-412-1600

**Address:** 231 Broad Street, Danielson, CT 06239

**Voice/TTY:** 860-412-1600

**At Site: ACCESS COMMUNITY ACTION AGENCY - COMMUNITY SERVICES - WILLIMANTIC**

**Voice:** 860-450-7400

**Address:** 1315 Main Street, Willimantic, CT 06226

**Voice:** 860-450-7400

■ *Agency: **ADVOCACY UNLIMITED***

**Program: Recovery University**

**Categorized as:** Job Training Formats

**Description:** Recovery University is a 60-hour advanced training and certification program for adults in recovery from mental health and/or addiction issues. Upon successful completion of the course and certification test, graduates will be state certified as Recovery Support Specialists. This certification is a requirement for obtaining employment as a Recovery Specialist with the State of Connecticut as well as at many behavioral healthcare agencies in Connecticut. Visit website: [www.mindlink.org](http://www.mindlink.org) for details.

OTHER INFORMATION:

NOTE: Advocacy Unlimited does not provide legal assistance or advice.

**At Site: ADVOCACY UNLIMITED**

**Address** 300 Russell Road, Wethersfield, CT 06109

■ *Agency: **ALCOHOLICS ANONYMOUS***

**Program: ALCOHOL DEPENDENCY SUPPORT GROUPS**

**Categorized as:** Alcohol Dependency Support Groups; Alcohol Dependency Support Groups

**Description:** Self help organization follows the 12 step model in support groups for people in all stages of recovery from alcohol abuse. Caller can contact local answering service to request to speak to a recovering alcoholic for support.

**At Site: ALCOHOLICS ANONYMOUS**

**866-STEPS12 - Conn. Statewide number - Voice:** 866-783-7712

**Address:** PO Box 459, New York, NY 10163

**Voice:** 866-783-7712 866-STEPS12 - Conn. Statewide number

**At Site: AA ANSWERING SERVICE - DISTRICT 1 (UNION/NORWICH/OLD LYME AREA)**

**866-STEPS12 - Conn. Statewide number - Voice:** 866-783-7712

**Voice:** 860-885-6151

**At Site: AA ANSWERING SERVICE - DISTRICT 2 (COLCHESTER/MANCHESTER/STAFFORD AREA)**

**866-STEPS12 - Conn. Statewide number - Voice:** 866-783-7712

**Voice:** 866-783-7712 866-STEPS12 - Conn. Statewide number

**Program: Bridging the Gap**

**Categorized as:** Alcohol Dependency Support Groups

**Description:** A.A. members serve as temporary contacts to help alcoholics newly released from correctional or treatment facilities get to their first few A.A. meetings.

**At Site: ALCOHOLICS ANONYMOUS - AREA 11 CORRECTIONS AND TREATMENTS COMMITTEE**

**Voice:** 800-449-1359

**Address:** PO Box 459, New York, NY 10163

**Voice:** 866-783-7712 866-STEPS12 - Conn. Statewide number

■ ***Agency: AMERICAN JOB CENTERS***

**Program: CT.JOBS/CT's Employment Exchange**

**Categorized as:** Job Finding Assistance; Job Finding Assistance; Job Finding Assistance; Job Finding Assistance; Job Finding Assistance

**Description:** Online job search site offers job seekers the opportunity to search for jobs and list their resume in their chosen field in Connecticut, and nationwide through the national network.

**Program: Ex-offender Re-entry Workshop**

**Categorized as:** Ex-Offender Reentry Programs; Job Finding Assistance; Prejob Guidance

**Description:** American Job Centers offer job finding assistance to ex-offenders; American Job Centers in Bridgeport and Hartford also offer workshops for ex-offenders that are designed to assist them in their efforts to re-enter society and the workforce. The workshops focus on education and training; job search and networking techniques; resume preparation and job applications; effective job interviewing techniques; how to handle employer felony questions; and special employment programs for ex-offenders.

**Program: Free Employment Workshops**

**Categorized as:** Job Finding Assistance

**Description:** Free workshops are held at Job Centers located throughout the state.

**Program: JOB FINDING ASSISTANCE: ALL GROUPS**

**Categorized as:** Job Finding Assistance; Job Finding Assistance; Career Counseling

**Description:** American Job Centers offer job search assistance services including workshops, outplacement support, and access to a database of job openings. All job seekers may place their resumes into an employer-searchable database of resumes. The American Job Centers Career Centers have self-service job search support services including research materials, phones, fax machines, postage, personal computers, ability to design and print resumes, and free access to the Internet for job search purposes. American Job Centers also offer information about educational programs for job seekers, offered by job center partners and other organizations.

**Program: WorkPath Fund**

**Categorized as:** Job Finding Assistance

**Description:** A new initiative, called the Work Path Fund, was launched in Connecticut to help working parents afford the costs of getting into employment. The fund is a public-private partnership that will be administered through the state's American Job Centers.

**At Site: AMERICAN JOB CENTERS - DANIELSON/KILLINGLY - DOL**

**Address:** 95 Wescott Road, Danielson, CT 06239

**Voice:** 860-412-7000 Career Center

**At Site: AMERICAN JOB CENTERS - ENFIELD/DOL**

**Address:** 786 Enfield Street, Enfield, CT 06082

**Voice:** 860-899-3559 Employment Planning, Basic Services

**At Site: AMERICAN JOB CENTERS - HARTFORD PUBLIC LIBRARY (HPL)**

**Address:** 500 Main Street, Hartford, CT 06103

**Voice:** 860-331-3278

**At Site: AMERICAN JOB CENTERS - HARTFORD/DOL**

**Address:** 3580 Main Street, Hartford, CT 06120

**Voice:** 860-256-3713 Veterans Services

**At Site: AMERICAN JOB CENTERS - MANCHESTER**

**Address:** 893 Main Street, Manchester, CT 06040

**Voice:** 860-643-2222

**At Site: AMERICAN JOB CENTERS - MERIDEN/DOL**

**Address:** 85 West Main Street, Meriden, CT 06451  
**Voice:** 203-238-6148 Career Center

**At Site: AMERICAN JOB CENTERS - NEW BRITAIN/DOL**

**Address:** 260 Lafayette Street, New Britain, CT 06053  
**Voice:** 860-827-6209 Veterans Services

**At Site: AMERICAN JOB CENTERS - NEW BRITAIN/KRA**

**Address:** 270 Lafayette Street, New Britain, CT 06053  
**Voice:** 860-899-3500

**At Site: AMERICAN JOB CENTERS - NEW LONDON/DOL**

**Address:** Shaw's Cove Six, New London, CT 06320  
**Voice:** 860-439-7582 Veterans Services

**At Site: AMERICAN JOB CENTERS - NORWICH/DOL**

**Address:** 113 Salem Turnpike, Norwich, CT 06360  
**Voice:** 860-859-5777 Career Center

**At Site: AMERICAN JOB CENTERS - WILLIMANTIC/DOL**

**Address:** 1320 Main Street, Willimantic, CT 06226  
**Voice:** 860-786-6200 Career Center

**Agency: AMERICAN LUNG ASSOCIATION OF THE NORTHEAST****Program: Flu Shot Information: HealthMap Vaccine Finder**

**Categorized as:** Immunizations; Immunizations

**Description:** 2013-14: Flu Vaccine Finder website (<http://flushot.healthmap.org>) informs callers where they can get seasonal flu vaccination shots. Website operates year-round. NOTE: Most immunization sites only give flu shots to adults ages 18+. Some sites will take children; however, most children receive a flu shot from their pediatricians.

**OTHER INFORMATION:**

Flu Vaccine Finder website can also be found on the U.S. Government website:  
[www.flu.gov](http://www.flu.gov)

**At Site: AMERICAN LUNG ASSOCIATION OF THE NORTHEAST - FLU SHOT INFORMATION**

**Address:** 45 Ash Street, East Hartford, CT 061083272

**Agency: AMERICAN RED CROSS - CONNECTICUT CHAPTER****Program: Occupational School - Certified Nurse Assistant (CNA) and Phlebotomy/EKG Programs**

**Categorized as:** Job Training Formats

**Description:** Offers training for Certified Nursing Assistant (CNA), phlebotomist, and EKG operator.

**At Site: AMERICAN RED CROSS - CONNECTICUT CHAPTER**

**Address:** 209 Farmington Avenue, Farmington, CT 06032

**Toll free:** 877-287-3327 (877-CTRedCross)

■ ***Agency: ANGELS DEPOT RESOURCE CENTER*****Program: MENTAL HEALTH HOTLINES**

**Categorized as:** Mental Health Hotlines

**Description:** Telephone crisis counseling and referrals for anyone who needs someone to talk to, available 7 days a week from 2pm-2am.

**At Site: ANGELS DEPOT RESOURCE CENTER**

**Appointments/Information - Voice:** 860-742-5279

**Address:** 1630 Main Street, Coventry, CT 06238

**Voice:** 860-742-5279 Appointments/Information

■ ***Agency: ASHFORD FOOD PANTRY*****Program: FOOD PANTRIES**

**Categorized as:** Food Pantries

**Description:** Emergency food (1 - 3 day supply) for Ashford Chaplin, Eastford, and Willington residents on a once a month basis (4th Friday of the month 7-9am).

**OTHER INFORMATION:**

An application can be downloaded from the church website

**At Site: ASHFORD FOOD PANTRY**

**Church phone - Voice:** 860-429-2923

**Address:** United Baptist Church, Ashford, CT 06278

**Voice:** 860-429-2923 Church phone



■ *Agency: BACKUS HOSPITAL, THE WILLIAM W.*

**Program: Backus Mobile Health Resource Center**

**Categorized as:** Health Screening/Diagnostic Services; Wellness Programs; Pregnancy Testing; Community Clinics; Outpatient Health Facilities

**Description:** Mobile Health Resource Center's van serves homeless and low income people at different sites in the eastern part of Connecticut. The van can provide sick visits, checkups, pregnancy tests and screening tests.

**At Site: BACKUS HOSPITAL, THE WILLIAM W. - BACKUS MOBILE HEALTH RESOURCE CENTER**

**Voice:** 860-823-6313

**Address:** 326 Washington Street, Norwich, CT 06360

**Voice:** 860-823-6313

**At Site: BACKUS HOSPITAL, THE WILLIAM W. - PSYCHIATRIC OUTPATIENT SERVICES - CENTER FOR MENTAL HEALTH**

**Voice:** 860-823-6321

**Address:** 326 Washington Street, Norwich, CT 06360

**Voice:** 860-823-6321

■ *Agency: BOYS TOWN NATIONAL HOTLINE*

**Program: SUICIDE PREVENTION HOTLINES**

**Categorized as:** Suicide Prevention Hotlines

**Description:** Immediate telephone-based helpline counseling and suicide intervention provided to anyone 24 hours per day. The hotline holds certification from the American Association of Suicidology and the Council on Accreditation of Services for Families and Children.

**At Site: BOYS TOWN NATIONAL HOTLINE**

**24 hr/7 days - Hotline:** 800-448-3000

**Address:** 14100 Crawford Street, Boys Town, NE 68010

**Hotline:** 800-448-3000 24 hr/7 days

■ *Agency: CANTERBURY CARES FOOD PANTRY*

**Program: FOOD PANTRIES**

**Categorized as:** Food Pantries

**Description:** 3-day emergency food program for individuals and families in need on a one time per month basis. The pantry is open 3rd M: 10am-12noon, and the following Th: 5-6pm (both days in the same week).

**At Site: CANTERBURY CARES FOOD PANTRY**

**Terry Poirier - Voice:** 860-230-0842

**Address:** 6 South Canterbury Road, Canterbury, CT 06331

**Voice:** 860-230-0842 Terry Poirier

■ *Agency: CHAPLIN, TOWN OF*

**Program: IMMUNIZATIONS FOR ADULTS**

**Categorized as:** Immunizations

**Description:** Flu clinics are scheduled in the fall at the Chaplin Senior Center.

**At Site: CHAPLIN, TOWN OF - SENIOR CENTER**

**Voice:** 860-455-1327

**Address:** 132 Chaplin Street, Chaplin, CT 06235

**Voice:** 860-455-1327

■ *Agency: CHARITIES OF HOPE*

**Program: CLOTHING**

**Categorized as:** General Clothing Provision

**Description:** Will give clothing and shoes to Connecticut residents in need. Note: Must have a letter from church, school, social service agency or other community organization verifying need.

**At Site: CHARITIES OF HOPE**

**Voice:** 860-424-0093

**Address:** 770 Wethersfield Avenue, Hartford, CT 06114

**Voice:** 860-424-0093

■ *Agency: COCAINE ANONYMOUS*

**Program: DRUG DEPENDENCY SUPPORT GROUPS: COCAINE**

**Categorized as:** Drug Dependency Support Groups; Drug Dependency Support Groups

**Description:** Self help organization follows the 12 step model in support groups for people who are recovering from cocaine addiction.

**At Site: COCAINE ANONYMOUS**

2-1-1 can refer to  
meetings or go to CA  
website - Voice: 800-203-1234

**Address:** PO Box 310062, Newington, CT 06131  
**Voice:** 211 Dial 2-1-1 for meeting locations or go to CA website

**■ Agency: *COMFORT THROUGH CRISIS*****Program: EX-OFFENDER REENTRY PROGRAMS**

**Categorized as:** Ex-Offender Reentry Programs  
**Address:** CT  
**Description:** Reentry services program serves men and women coming out of incarceration. Services include individual and group counseling, individual life skills training, job training and specialized information and referral. Trainings are also offered to ministries and organizations on assisting individuals coming out of the prison system.

**At Site: COMFORT THROUGH CRISIS**

**Categorized as:** Ex-Offender Reentry Programs

**Address:** 98 Garden Street, Hartford, CT 06105  
**Voice:** 860-331-4667

**■ Agency: *COMMUNITY ENTERPRISES*****Program: JOB TRAINING**

**Categorized as:** Job Training Formats  
**Description:** Skills training program leads to job placement for individuals with disabilities. Individuals are prepared for careers with Home Goods Distribution Center, Mohegan Sun Casino, Mystic Aquarium, Walgreens Distribution Center, and Walgreens Retail Stores. Individuals attend employer based training and upon successful completion, are placed in related jobs. Community Enterprises partners with the participating businesses to provide instruction and training.

**At Site: COMMUNITY ENTERPRISES**

**Voice:** 860-683-2178

**Address:** 186 High Street, Windsor, CT 06095  
**Voice:** 860-683-2178

**Agency: COMMUNITY KITCHENS OF NORTHEASTERN CONNECTICUT****Program: SOUP KITCHENS****Categorized as:** Soup Kitchens**Description:** Hot noon-time meal served Monday through Friday at five locations. Coffee and snacks are served at 9:30am.**At Site: COMMUNITY KITCHENS OF NORTHEASTERN CONNECTICUT - DANIELSON - UNITED METHODIST CHURCH****Address** 9 Spring Street, Danielson, CT 06239**At Site: COMMUNITY KITCHENS OF NORTHEASTERN CONNECTICUT - MOOSUP KITCHEN - ALL HALLOWS CHURCH****Address** 130 Prospect Street, Moosup, CT 06354**At Site: COMMUNITY KITCHENS OF NORTHEASTERN CONNECTICUT - MOOSUP KITCHEN - UNITED METHODIST CHURCH****Address** 11 South Main Street, Moosup, CT 06354**At Site: COMMUNITY KITCHENS OF NORTHEASTERN CONNECTICUT - NORTH GROSVENORDALE KITCHEN****Address** Route 12, Riverside Drive, Thompson, CT 06255**At Site: COMMUNITY KITCHENS OF NORTHEASTERN CONNECTICUT - PUTNAM KITCHEN****Address** 51 Grove Street, Putnam, CT 06260**■ Agency: *COMMUNITY PARTNERS IN ACTION*****Program: Resettlement Program****Categorized as:** Ex-Offender Reentry Programs**Description:** Resettlement Program assists female ex-offenders released from York Correctional Institution find housing and provides supportive case management.**At Site: COMMUNITY PARTNERS IN ACTION - RESETTLEMENT PROGRAM****Voice:** 860-522-7400**Address:** 110 Bartholomew Avenue, Hartford, CT 06106**Voice:** 860-522-7400

■ *Agency: CONNECTICUT ASSOCIATION OF NONPROFITS (CT NONPROFITS)*

**Program: CT Nonprofit Online Career Center**

**Categorized as:** Job Finding Assistance

**Description:** Online career center for the nonprofit community provides free job postings, resume posting capabilities, and job alerts as new positions are posted on the site. Job seekers have an opportunity, at no cost, to create an account, search open positions, set up e-mail notices for when positions are posted that meet their criteria, and to post their resumes that may be searched by prospective employers. Nonprofit employers may post open positions.

For more information, see the link below to view the website,  
[http://careers.ctnonprofits.org/home/index.cfm?site\\_id=6871](http://careers.ctnonprofits.org/home/index.cfm?site_id=6871)

**At Site: CONNECTICUT ASSOCIATION OF NONPROFITS (CT NONPROFITS)**

**Voice:** 860-525-5080

**Address:** 75 Charter Oak Avenue, Hartford, CT 06106

**Voice:** 860-525-5080

■ *Agency: CONNECTICUT FOOD BANK*

**Program: Connecticut Food Bank Mobile Pantry**

**Categorized as:** Food Pantries

**Description:** Mobile food pantries available in the towns of Branford, Bridgeport, Danbury, Derby, East Haven, Hamden, Meriden, Middletown, New Haven, Old Saybrook, Plainfield, Portland, Putnam, Ridgefield, Southbury, Torrington, Waterbury, Wallingford, Watertown, West Haven, Willimantic and Winsted. The monthly schedule is as follows (updated 5/6/14):

**MERIDEN:**

Fourth Thursday of the month: 10:00am, Mount Hebron Baptist Church, 84 Franklin Street

**MIDDLETOWN:**

Second Thursday of the month: 11am, Cross Street AME Church/SVDP, 440 West Street

**PLAINFIELD:**

Third Wednesday of the month: 11am, Central Assembly of God Church, 350 Putnam Road

**PORTLAND:**

Second Thursday of the month: 1:30pm, Portland Senior Center, 7 Waverly Avenue

**PUTNAM:**

Fourth Tuesday of the month: 10am, 218 Providence Street

**WILLIMANTIC:**

Fourth Tuesday of the month: 1pm, First Congregational Church, 99 Valley Street

■ *Agency: CONNECTICUT PARDON TEAM*

**Program: AMNESTY/PARDON ASSISTANCE**

**Categorized as:** Pardon/Amnesty Assistance  
**Description:** Provides information on how to complete and submit a pardon application; provides workshops on how to assemble a pardon application package, write a personal statement and secure letters of recommendation; provides coaching on public speaking, personal presentation techniques, and self-confidence training in preparation for a hearing; and, if the pardon application is denied, provides help with correcting deficiencies and finding additional supportive documentation.

**OTHER INFORMATION:**

**TOTAL ASSISTANCE - PLATINUM PACKAGE - \$350**

**Includes:**

- Full explanation of additional documents needed, and where and how to obtain them;
- Personal interview to assist the applicant with reporting facts of his/her arrest record;
- Assistance with building and including positive supportive information to the Pardon Board;
- Assistance with documentin the rehabilitation that was obtained after a conviction;
- Full review of the completed Petition and pardon package to present to the board to optimize the petition's effectiveness;
- Includes a total of 4 hours of consultation in person or by phone.

**HOURLY PARDON ASSISTANCE - \$75.00 per hour**

**Includes:**

General hourly service that can be used for personalized assistance with the Pardon Process either at the Connecticut Pardon Team office or by telephone.

**At Site: CONNECTICUT PARDON TEAM**

**Voice:** 860-823-1571

**Address:** 307 Main Street, Norwich, CT 06360

**Voice:** 860-823-1571

■ *Agency: CONNECTION, THE*

**Program: SUBSTANCE ABUSE COUNSELING**

**Categorized as:** Substance Abuse Counseling  
**Description:** Individual and group substance abuse treatment programs including relapse prevention and programs for pregnant women and women with infant children.

**At Site: CONNECTION, THE - THE CONNECTION COUNSELING CENTER - MIDDLETOWN**

**Intake - Substance Abuse/Outpatient Programs:** 877-205-6359

**Address:** 196 Court Street, Middletown, CT 06457

**Intake - Substance Abuse/Outpatient Programs:** 877-205-6359

**At Site: CONNECTION, THE - THE CONNECTION COUNSELING CENTER - NEW LONDON**

**Voice:** 860-425-5258

**Address:** 39 Bristol Street, New London, CT 06320

**Voice:** 860-443-0080

**At Site: CONNECTION, THE - THE CONNECTION COUNSELING CENTER - NORWICH**

**Voice:** 860-425-5258

**Address:** 4 Broadway, Norwich, CT 06360

**Voice:** 860-425-5258

**■ Agency: *COVENANT SHELTER OF NEW LONDON*****Program: HOMELESS SHELTER: SINGLE ADULTS, SINGLE PARENTS WITH CHILDREN**

**Categorized as:** Homeless Shelter

**Address:** 42 Jay Street, New London, CT 06320

**Description:**

NOTE: This agency participates in a Unified Intake process and does not accept individual requests for shelter. Callers in need of shelter must call 2-1-1 for a referral.

Emergency shelter for single adults and families consisting of a single parent with children (newborn to age 17); intake hours vary; referrals accepted 24 hrs/7 days. Maximum stay is 30 days for individuals and 90 days for families. Meals, case management and other support services are provide for shelter residents.

- \*Shelter is not wheelchair accessible
- \*Shelter accepts pregnant women (early - midterm)
- \*Shelter accepts women with new born infants
- \*Shelter accepts adults who have been detoxed.

**211:** Dial 2-1-1 for Shelter Intake through Coordinated Access Network

**■ Agency: *COVENANT SOUP KITCHEN*****Program: SOUP KITCHENS**

**Categorized as:** Soup Kitchens

**Description:** Meals include a light breakfast at 9:30-11am Monday through Saturday, lunch from 12-1pm Monday through Saturday, and an evening meal 5:30-6pm Friday. A bag lunch is distributed from 11:30 to noon on Sundays.

**At Site: COVENANT SOUP KITCHEN**

**Voice:** 860-423-1643

**Address:** 220 Valley Street, Windham, CT 06226

**Voice:** 860-423-1643

**■ Agency: *DAILY BREAD - PUTNAM*****Program: FOOD PANTRIES**

**Categorized as:** Food Pantries  
**Description:** Offers emergency food for individuals and families in a crisis situation. Those in need are assisted by a volunteer and together select the items they need for their families from a list.

**At Site: DAILY BREAD - PUTNAM**

**M,F 12:30-1:30pm and W 6-7pm only - Voice:** 860-928-0169

**Address:** 53 Grove Street, Putnam, CT 06260  
**Voice:** 860-928-0169

**■ Agency: *DANIELSON SOUP KITCHEN*****■ Agency: *DATTCO*****Program: TRANSPORTATION**

**Categorized as:** Local Bus Services  
**Description:** Transportation service company operates local bus lines and commuter express lines serving Connecticut.

**At Site: DATTCO**

**Voice:** 800-229-4879

**Address:** 583 South Street, New Britain, CT 06051  
**Voice:** 800-229-4879

**■ Agency: *DAY KIMBALL HOSPITAL*****Program: IMMUNIZATIONS FOR ADULTS**

**Categorized as:** Immunizations  
**Description:** The Day Kimball Hospital Wellness Program offers flu and pneumonia clinics at a variety of locations within northeastern Connecticut. Watch local papers for dates and locations.

**At Site: DAY KIMBALL HOSPITAL - WELLNESS PROGRAMS**

**Voice:** 860-928-6541 ext. 2015

**Address:** 320 Pomfret Street, Putnam, CT 06260  
**Voice:** 860-928-6541 ext. 2015



**Program: PSYCHIATRIC EMERGENCY ROOMS**

**Categorized as:** Psychiatric Emergency Room Care  
**Description:** Emergency behavioral health services available for individuals of all ages experiencing urgent/emergent concerns related to behavioral health and often related addiction issues.

**At Site: DAY KIMBALL HOSPITAL - EMERGENCY DEPARTMENT**

**Voice:** 860-928-7503  
**Address:** 320 Pomfret Street, Putnam, CT 06260  
**Voice:** 860-928-7503

■ *Agency: DEPARTMENT OF REHABILITATION SERVICES, STATE OF CONNECTICUT*

**Program: Connect-Ability**

**Categorized as:** Job Finding Assistance  
**Description:** Statewide initiative connects Connecticut employers with people with disabilities who seek employment. The initiative's mission is to help employers focus on a person's abilities, not his/her disabilities. The program's website centralizes employment information for people with disabilities and for employers. Also available on the website are free online e-learning trainings for job seekers with disabilities. Trainings include financial literacy, soft skills training and employment readiness.

**At Site: DEPARTMENT OF REHABILITATION SERVICES, STATE OF CONNECTICUT - BUREAU OF REHABILITATION SERVICES - DANIELSON AREA OFFICE**

(No detailed information available for this servicesite.)

**Address:** 95 Westcott Road, Danielson, CT 06239  
**Voice:** 860-412-7070

**At Site: DEPARTMENT OF REHABILITATION SERVICES, STATE OF CONNECTICUT - BUREAU OF REHABILITATION SERVICES - ENFIELD LOCAL OFFICE**

**Voice/TTY:** 860-899-3567  
**Address:** 620 Enfield Street, Enfield, CT 06082  
**Voice/TTY:** 860-899-3567

**At Site: DEPARTMENT OF REHABILITATION SERVICES, STATE OF CONNECTICUT - BUREAU OF REHABILITATION SERVICES - HARTFORD DISTRICT OFFICE**

(No detailed information available for this servicesite.)

**Address:** 3580 Main Street, Hartford, CT 06120  
**Voice:** 860-723-1400

**At Site: DEPARTMENT OF REHABILITATION SERVICES, STATE OF CONNECTICUT - BUREAU OF REHABILITATION SERVICES - MANCHESTER LOCAL OFFICE**

(No detailed information available for this servicesite.)

**Address:** 699 East Middle Turnpike, Manchester, CT 06040  
**Voice/TTY:** 860-647-5960

**At Site: DEPARTMENT OF REHABILITATION SERVICES, STATE OF CONNECTICUT - BUREAU OF REHABILITATION SERVICES - MIDDLETOWN LOCAL OFFICE**

**Address:** 117 Main Street Extension, Middletown, CT 06457  
**Voice/TTY:** 860-704-3070

**At Site: DEPARTMENT OF REHABILITATION SERVICES, STATE OF CONNECTICUT - BUREAU OF REHABILITATION SERVICES - NEW LONDON DISTRICT OFFICE**

**Address:** Shaw's Cove Six, New London, CT 06320  
**Voice/TTY:** 860-439-7686

**At Site: DEPARTMENT OF REHABILITATION SERVICES, STATE OF CONNECTICUT - BUREAU OF REHABILITATION SERVICES - NORWICH DISTRICT OFFICE**

**Address:** 113 Salem Turnpike, Norwich, CT 06360  
**Voice/TTY:** 860-859-5720

**At Site: DEPARTMENT OF REHABILITATION SERVICES, STATE OF CONNECTICUT - DEAF AND HARD OF HEARING SERVICES (FORMERLY COMMISSION ON THE DEAF & HEARING IMPAIRED)**

**Voice:** 800-708-6796

**Address:** 67 Prospect Avenue, Hartford, CT 06106  
**Voice:** 800-708-6796

**Program: Walgreen's Distribution Center**

**Categorized as:** Job Finding Assistance

**Description:** Walgreens Distribution Center in Windsor will have a workforce that is comprised of at least 35% people with disabilities. People who need extra support and training to be successful go through their case managers at DDS, BRS, BESB or Workers Comp.

**At Site: DEPARTMENT OF REHABILITATION SERVICES, STATE OF CONNECTICUT - BUREAU OF REHABILITATION SERVICES INDUSTRY SPECIFIC TRAINING PROGRAM**

**Mark Henry: Connect-Ability Staffing - Voice:** 860-424-4859

**Address:** 25 Sigourney Street, Hartford, CT 06106  
**Voice:** 860-741-2852

■ *Agency: DEPARTMENT ON AGING, STATE OF CONNECTICUT*

**Program: Senior Community Service Employment Program/Title V**

**Categorized as:** Job Finding Assistance; Senior Community Service Employment Programs  
**Description:** Senior Service Employment Program which is located at community based agencies offers training and part time employment at nonprofit and public agencies for older adults ages 55+ whose income is at or below 125% of the Federal Poverty Level.

**At Site: DEPARTMENT ON AGING, STATE OF CONNECTICUT**

**Aging Services: Toll free from CT - Voice:** 866-218-6631  
**Address:** 55 Farmington Avenue, Hartford, CT 06105  
**Voice:** 866-218-6631 Aging Services: Toll free from CT

■ *Agency: DISABILITIES NETWORK OF EASTERN CONNECTICUT*

**Program: Prevocational Services**

**Categorized as:** Prejob Guidance; Job Finding Assistance  
**Description:** Offers assessment, resume writing, coaching, and assistance with a job search for adults with a disability.

**At Site: DISABILITIES NETWORK OF EASTERN CONNECTICUT**

**Voice:** 860-823-1898  
**Address:** 19 Ohio Avenue, Norwich, CT 06360  
**Voice:** 860-823-1898

■ *Agency: DOUBLE TROUBLE IN RECOVERY*

**Program: DUAL DIAGNOSIS SUPPORT GROUPS: CONNECTICUT**

**Categorized as:** Alcohol Dependency Support Groups; Drug Dependency Support Groups; Mental Health Related Support Groups  
**Description:** Self help organization follows the 12 step model in support groups for people dually diagnosed with a substance abuse problem as well as a psychiatric disorder.

**At Site: DOUBLE TROUBLE IN RECOVERY**

**Dial 2-1-1 for meeting information - Voice:** 211  
**Address:** (n/a), Bridgeport, CT 06604  
**Voice:** 211 Dial 2-1-1 for meeting information

■ *Agency: EASTER SEALS - CAPITAL REGION & EASTERN CONNECTICUT*

**Program: Senior Community Service Employment Program/Title V**

**Categorized as:** Job Finding Assistance; Senior Community Service Employment Programs  
**Description:** Paid training program for part time employment at nonprofit and public agencies. Program is for older adults ages 55+ whose income is at or below 125% of the Federal Poverty Level.

**At Site: EASTER SEALS - CAPITAL REGION & EASTERN CONNECTICUT - EAST HARTFORD**

**Voice:** 860-728-1061  
**Address:** 22 Prestige Park Circle, East Hartford, CT 06108  
**Voice:** 860-728-1061

■ *Agency: EASTERN CONNECTICUT TRANSPORTATION CONSORTIUM*

**Program: Transportation To Work / Rides for Jobs + Car-Based Solutions**

**Categorized as:** Local Bus Services; Temporary Financial Assistance; Automobiles  
**Description:** Offers transportation for individuals receiving assistance for employment related activities including job search, training, education, jobs, child care, and interviews. The most cost effective means of transportation is utilized for each individual. Car Based Solutions component of the program assists individual whose vehicle is used for employment with repairs or vehicle related incidentals (such as licenses, emissions, and registrations). The program covers 90% of repair or incidental costs up to a maximum limit.

**OTHER INFORMATION:**  
 The Car Based Solutions portion of the program is available to current TANF recipients only.  
 Services are contingent on available funding.

**At Site: EASTERN CONNECTICUT TRANSPORTATION CONSORTIUM**

**Voice:** 860-859-5791  
**Address:** 113 Salem Turnpike, Norwich, CT 06360  
**Voice:** 860-859-5791

■ *Agency: EASTERN CONNECTICUT WORKFORCE INVESTMENT BOARD*

**Program: Mortgage Crisis Job Training Program**

**Categorized as:** Job Finding Assistance; Mortgage Delinquency and Default Counseling  
**Description:** Program works in partnership with American Job Centers and Connecticut Housing Finance Authority to assist homeowners having difficulty in paying their mortgages with gaining employment skills and increase their earning potential. Services include customized employment services, job training scholarships, job search assistance and referrals to financial literacy classes, and other support services. Program also works with credit counselors and other support agencies to help homeowners improve their financial standing.

**At Site: EASTERN CONNECTICUT WORKFORCE INVESTMENT BOARD**

**Voice:** 860-859-4100

**Address:** 108 New Park Avenue, Franklin, CT 06254

**Voice:** 860-859-4100

■ *Agency: EASTFORD, TOWN OF*

**Program: FOOD PANTRIES**

**Categorized as:** Food Pantries

**Description:** Emergency food bank for families in need.

**At Site: EASTFORD, TOWN OF**

**Voice:** 860-974-0133

**Address:** 16 Westford Road, Eastford, CT 06242

**Voice:** 860-974-0133

■ *Agency: FEDS HIRE VETS*

**Program: JOB FINDING ASSISTANCE: VETERANS**

**Categorized as:** Job Finding Assistance; Specialized Information and Referral

**Description:** Website of the Federal Government helps men and women who have served in the military find employment in the Federal Government.

**At Site: FEDS HIRE VETS**

**Leave a message -** 202-606-7304

**Voice:**

**Address:** Veterans Employment Program Office, Washington, DC 20415

**Voice:** 202-606-7304 Leave a message

■ *Agency: FRIENDS OF ASSISI FOOD PANTRY*

**Program: FOOD PANTRIES**

**Categorized as:** Food Pantries

**Description:** Provides food assistance for residents in a food crisis situation on a once per month basis. Response to requests is made within 5 days.

**At Site: FRIENDS OF ASSISI FOOD PANTRY**

**Voice:** 860-774-2310

**Address:** 77 Water Street, Danielson, CT 06239

**Voice:** 860-774-2310 Answering machine

■ *Agency: GENERATIONS FAMILY HEALTH CENTER*

**Program: Federally Qualified Health Center (FQHC)**

**Categorized as:** Community Clinics; Outpatient Health Facilities  
**Description:** Comprehensive primary and preventive care for all ages regardless of insurance status; however, patients may be billed if unable to pay at time of treatment. Services include diagnosis, treatment and follow-up of illness; physical exams; immunizations; and counseling for health problems. Spanish speaking nurses and physicians are available.

**At Site: GENERATIONS FAMILY HEALTH CENTER**

**Program: IMMUNIZATIONS FOR ADULTS**

**Categorized as:** Immunizations  
**Description:** Adult flu shots, pneumonia, tetanus, Hepatitis B, and MMR inoculations offered.

**At Site: GENERATIONS FAMILY HEALTH CENTER - DANIELSON**

**By appointment only;** 860-774-7501  
**Answering service after hours - Voice:**

**Address:** 42 Reynolds Street, Danielson, CT 06239  
**Voice:** 860-774-7501 By appointment only; Answering service after hours

**At Site: GENERATIONS FAMILY HEALTH CENTER - NORWICH**

**By appointment only -** 860-885-1308  
**Voice:**

**Address:** 330 Washington Street, Norwich, CT 06360  
**Voice:** 860-885-1308 By appointment only

**At Site: GENERATIONS FAMILY HEALTH CENTER - PUTNAM**

**By appointment only;** 860-963-7917  
**Answering service after hours - Voice:**

**Address:** 202 Putnam Street, Putnam, CT 06260  
**Voice:** 860-963-7917 By appointment only; Answering service after hours

■ *Agency: GLBTQ DOMESTIC VIOLENCE PROJECT*

**Program: Southern New England Regional Hotline**

**Categorized as:** Domestic Violence Hotlines  
**Description:** 24 hr/7 days hotline offers crisis intervention, information and assistance with finding

additional resources for the GLBTQ community in abusive relationships in Connecticut, Massachusetts and Rhode Island.

**At Site: GLBTQ DOMESTIC VIOLENCE PROJECT**

**24 hr/7 days - Hotline:** 800-832-1901

**Address:** 955 Massachusetts Avenue, Cambridge, MA 02139

**Voice:** 617-354-6056

**Agency: GOODWILL INDUSTRIES OF WESTERN AND NORTHERN CONNECTICUT**

**Program: Career Center**

**Categorized as:** Career Counseling; Job Finding Assistance; Prejob Guidance

**Description:** Career Center is designed for the unemployed and underemployed and provides one-on-one assistance from a career counselor to individuals. Services includes help with resume writing, networking, access to local job postings, use of computers, telephones and fax machines, referrals to education and community support services, help with interviewing skills and weekly information sessions on a variety of topics. Upon registering with the center, an individual becomes a "Goodwill Member for life", providing them with lifetime access to support services.

**At Site: GOODWILL INDUSTRIES OF WESTERN AND NORTHERN CONNECTICUT - DANIELSON CAREER CENTER**

**Voice:** 860-774-0085

**Address:** 161 Broad Street, Danielson, CT 06239

**Voice:** 860-774-0085

**At Site: GOODWILL INDUSTRIES OF WESTERN AND NORTHERN CONNECTICUT - HARTFORD CAREER CENTER**

**Voice:** 860-856-2301

**Address:** 315 New Park Avenue, Hartford, CT 06106

**Voice:** 860-856-2301

**At Site: GOODWILL INDUSTRIES OF WESTERN AND NORTHERN CONNECTICUT - NEWINGTON CAREER CENTER**

**Voice:** 860-665-0881

**Address:** 45 Costello Road, Newington, CT 06111

**Voice:** 860-665-0881

■ *Agency: GREYHOUND BUS LINES*

**Program: TRANSPORTATION**

**Categorized as:** Local Bus Services  
**Description:** Provides bus transportation to points throughout the United States.

**At Site: GREYHOUND BUS LINES**

**English Fare and schedule information - Voice:** 800-231-2222  
**Address:** PO Box 660691, Dallas, TX 75266  
**Voice:** 800-752-4841 Assistance for people with disabilities

■ ***Agency: HERO 2 HIRED (H2H) JOB PORTAL*****Program: JOB FINDING ASSISTANCE/PREJOB GUIDANCE**

**Categorized as:** Job Finding Assistance; Prejob Guidance; Job Finding Assistance; Prejob Guidance  
**Description:** Website helps connect military trained job seekers with a job matched to their skills and talents.

**At Site: HERO 2 HIRED (H2H) JOB PORTAL**

**Address** 2400 Army Pentagon, Washington, DC 203102400

**Agency: HOLY FAMILY HOME AND SHELTER****Program: HOMELESS SHELTER: FAMILIES**

**Categorized as:** Homeless Shelter  
**Description:** NOTE: This agency participates in a Unified Intake process and does not accept individual requests for shelter. Callers in need of shelter must call 2-1-1 for a referral.  
 Emergency shelter for single mothers with children and pregnant women who are at least six months pregnant (NO OTHER SINGLE ADULTS), during periods of emergency, dislocation, crisis or hardship; intake hours: M-F: 9am-5pm. Length of stay may vary, but is usually 60 days with extensions possible. Support services include budgeting, parenting workshops, nutritional information, housing search assistance, access to computers and the Internet, and transportation. There is an after school homework club with an educational coordinator assisted by volunteers and tutors.  
 \*Shelter is wheelchair accessible  
 \*Shelter accepts pregnant women who are at least six months pregnant  
 \*Shelter accepts women with new born infants  
 \*Shelter does NOT accept men with children

**At Site: HOLY FAMILY HOME AND SHELTER**

**Voice:** 860-423-7719



**Address:** 88 Jackson Street, Willimantic, CT 06226  
**Voice:** 860-423-7719

■ *Agency: HOME & COMMUNITY HEALTH SERVICES*

**Program: Flu Clinics**

**Categorized as:** Immunizations  
**Description:** Offers flu clinics.

**At Site: HOME & COMMUNITY HEALTH SERVICES**

**Voice:** 860-763-7600  
**Address:** 101 Phoenix Avenue, Enfield, CT 06082  
**Voice:** 860-763-7600

■ *Agency: INTERCOMMUNITY, INC.*

**Program: Primary Care Services**

**Categorized as:** Community Clinics; Outpatient Health Facilities  
**Description:** Primary care services are provided to all clients in Connecticut, regardless of ability to pay or life situation. Services include, but are not limited to: bloodwork, vaccinations, physical exams for adults and children, GYN exams, sick visits, medication management, and patient education and materials. Referrals are also made to community providers providing specific services including, but not limited to: dental, vision and OB/GYN. Hours: M-Th: 8am-8pm; F: 8am-5pm.

**At Site: INTERCOMMUNITY, INC.**

**Address** 281 Main Street, East Hartford, CT 061181883

■ *Agency: INTERFAITH COUNSELING SERVICES*

**Program: PASTORAL COUNSELING**

**Categorized as:** Pastoral Counseling; General Counseling Services; Substance Abuse Counseling  
**Description:** Faith based counseling service provides therapy for marriage/relationship problems, chemical dependency, self development, issues of personal identity, loneliness, work pressure, spiritual crises, and loss of a loved one. Counseling sites are located in Columbia, Lebanon, Madison, Mystic, New London, and Griswold.

**At Site: INTERFAITH COUNSELING SERVICES**

**Voice:** 866-659-6051

**Address:** PO Box 517, Jewett City, CT 06351  
**Voice:** 866-659-6051

■ *Agency: JOHNSON MEMORIAL HOSPITAL*

**Program: Travel and Routine Immunization Program**

**Categorized as:** Vaccine Information; Immunizations  
**Description:** Immunization available for such diseases as cholera, yellow fever, Japanese encephalitis and more. Various educational materials, featuring tips on safe, healthy travel are also provided.

**At Site: JOHNSON MEMORIAL HOSPITAL - JOHNSON OCCUPATIONAL MEDICINE CENTER**

**Voice:** 860-763-7668  
**Address:** 140 Hazard Avenue, Enfield, CT 06082  
**Voice:** 860-763-7668

■ *Agency: LABOR, STATE OF CONNECTICUT DEPARTMENT OF*

**Program: Apprenticeship Training Program**

**Categorized as:** Job Training Formats  
**Description:** Apprenticeship training programs provide on-the-job training with related classroom instruction to prepare workers for skilled industry related jobs. Programs are operated by private industry, employer or labor/management sponsored companies who train workers in construction, manufacturing and service sector positions. Training programs range from one to six or more years and wages are earned while in the training program. A certificate is provided by the sponsors upon completion of the program.

**At Site: LABOR, STATE OF CONNECTICUT DEPARTMENT OF - OFFICE OF APPRENTICESHIP AND TRAINING PROGRAM**

**Voice:** 860-263-6087  
**Address:** 200 Folly Brook Boulevard, Wethersfield, CT 06109  
**Voice:** 860-263-6087

**Program: CT.JOBS/CT's Electronic Job Bank**

**Categorized as:** Job Finding Assistance  
**Description:** CT Job Central lists current job openings posted by Connecticut businesses. Job seekers may search for job openings or post resumes online for prospective employers to view. Website also has links to other job search information.

**At Site: LABOR, STATE OF CONNECTICUT DEPARTMENT OF**

**Address** 200 Folly Brook Boulevard, Wethersfield, CT 061091114

■ *Agency: LABOR, UNITED STATES DEPARTMENT OF -*

**Program: CAREER EXPLORATION/JOB TRAINING/JOB FINDING ASSISTANCE/INFORMATION LINES**

**Categorized as:** Information Lines; Job Finding Assistance; Job Training Formats; Career Exploration  
**Description:** CareerOneStop is a U.S. Department of Labor-sponsored website, [www.careeronestop.org](http://www.careeronestop.org), that offers career resources and workforce information to job seekers, students, businesses, and workforce professionals. It includes America's Career InfoNet which helps individuals explore career opportunities to make informed employment and education choices. The website, [www.careerinfonet.org](http://www.careerinfonet.org), provides user-friendly occupation and industry information, salary data, career videos, education resources, self-assessment tools, career exploration assistance, and other resources. America's Service Locator connects individuals to employment and training opportunities available at local One-Stop Career Centers. The website, [www.servicelocator.org](http://www.servicelocator.org), provides contact information for a range of local work-related services, including unemployment benefits, career development, and educational opportunities.

**At Site: LABOR, UNITED STATES DEPARTMENT OF - CAREERONESTOP WEBSITES**

**Call for help with website - Voice:** 877-348-0502

**Address:** (n/a), Washington, DC 20210  
**Voice:** 877-348-0502 Call for help with website

■ *Agency: LIFELINX CORPORATION*

**Program: Relapse Prevention Program**

**Categorized as:** Substance Abuse Counseling  
**Description:** Statewide drug/alcohol relapse prevention program provides peer support services for people new to recovery by volunteers that are further in the treatment continuum.

**At Site: LIFELINX CORPORATION**

**Voice:** 203-483-0399  
**Address:** 2785 Boston Post Road, Guilford, CT 064371357  
**Voice:** 203-483-0399

■ *Agency: LOVE IS RESPECT WEBSITE*

**Program: National Dating Abuse Helpline**

**Categorized as:** Domestic Violence Hotlines  
**Description:** The National Dating Abuse Helpline and website, [www.loveisrespect.org](http://www.loveisrespect.org), provides help for teens experiencing dating abuse. The website offers a chat room where teens can write and receive immediate, one-on-one assistance from trained advocates. The helpline is staffed 24 hours/7 days.

**At Site: LOVE IS RESPECT WEBSITE**

**National Dating Abuse Helpline - Voice:** 866-331-9474

**Address:** (n/a), Dallas, TX 75202

**Voice:** 866-331-9474 National Dating Abuse Helpline

■ ***Agency: MANCHESTER MEMORIAL HOSPITAL***

**Program: ADOLESCENT/YOUTH/SUBSTANCE ABUSE COUNSELING**

**Categorized as:** Adolescent/Youth Counseling; Substance Abuse Counseling

**Description:** Offers individual therapy, family therapy, group therapy, substance abuse evaluation and substance abuse groups to adolescents ages 12 through 18 (18 if still in high school).

**At Site: MANCHESTER MEMORIAL HOSPITAL - CHILD AND ADOLESCENT OUTPATIENT SERVICES**

**Voice:** 860-647-6827

**Address:** 71 Haynes Street, Manchester, CT 06040

**Voice:** 860-647-6827

**Program: Partial Hospital and Intensive Outpatient Program (IOP)**

**Categorized as:** Psychiatric Day Treatment

**Description:** Psychiatric Partial Hospital and Intensive Outpatient Program for adolescents ages 12-18 (18 if still in high school). Accepts dual diagnosis. Both programs include a variety of therapeutic modalities, including individual and family sessions, group therapy, DBT skills groups, substance abuse groups and functioning therapy groups.

**At Site: MANCHESTER MEMORIAL HOSPITAL - CHILD AND ADOLESCENT OUTPATIENT SERVICES**

**Voice:** 860-647-6827

**Address:** 71 Haynes Street, Manchester, CT 06040

**Voice:** 860-647-6827

**Program: PSYCHIATRIC DAY TREATMENT: ADULT**

**Categorized as:** Psychiatric Day Treatment

**Description:** Psychiatric Partial Hospital and Intensive Outpatient Programs for adults ages 18+.

**At Site: MANCHESTER MEMORIAL HOSPITAL - ADULT AMBULATORY BEHAVIORAL HEALTH SERVICES**

**Voice:** 860-533-3434

**Address:** 150 North Main Street, Manchester, CT 06040

Voice: 860-533-3434

**Program: PSYCHIATRIC EMERGENCY ROOMS**

**Categorized as:** Psychiatric Emergency Room Care

**Description:** Emergency psychiatric care through emergency room.

**At Site: MANCHESTER MEMORIAL HOSPITAL - EMERGENCY DEPARTMENT**

Voice: 860-647-4777

**Address:** 71 Haynes Street, Manchester, CT 06040

Voice: 860-647-4777

■ *Agency: MANSFIELD, TOWN OF*

**Program: IMMUNIZATIONS FOR ADULTS**

**Categorized as:** Immunizations

**Description:** Flu clinics are offered in the fall.

**At Site: MANSFIELD, TOWN OF - SENIOR CENTER**

Voice: 860-429-0262

**Address:** 303 Maple Road, Storrs Mansfield, CT 06268

Voice: 860-429-0262

■ *Agency: MENTAL HEALTH AND ADDICTION SERVICES, STATE OF CONNECTICUT DEPARTMENT OF*

**Program: Employment Practices Improvement Collaborative (EPIC)**

**Categorized as:** Prejob Guidance; Job Training Formats

**Description:** Free interactive on-line courses are available for job seekers with barriers to employment. Modules specifically designed for people in recovery, geared toward re-entry, and for job-seekers with a spotty employment history. For facilitators there is information in the Facilitator Guide about Evidence-Based Supported Employment, Motivational Interviewing, Cover letter and Resume Development and Supporting Job Seekers through Stages of Change.

**At Site: MENTAL HEALTH AND ADDICTION SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - EMPLOYMENT SERVICES**

**Contact:** Linda Guillorn - 860-418-6732

Voice:

**Address:** 410 Capitol Avenue, Hartford, CT 06134

Voice: 860-418-6821 Mental Health Services

**Program: Project for Addictions Cultural Competency Training Program (PACCT)**

**Categorized as:** Job Training Formats  
**Description:** Recruitment and training program provides 18 weeks of Information and guidance to train for a career in counseling persons with addictions. The goal of the program is to increase the number of qualified addiction counselor candidates who represent historically under-represented groups such as Latino, African Origin, Asian Americans, and Native Americans.

**At Site: MENTAL HEALTH AND ADDICTION SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - OFFICE OF MULTICULTURAL HEALTHCARE EQUALITY**

**Voice:** 860-418-6975  
**Address:** 410 Capital Avenue, Hartford, CT 06134  
**Voice:** 860-418-6975

■ *Agency: NARCOTICS ANONYMOUS, CONNECTICUT REGION*

**Program: DRUG DEPENDENCY SUPPORT GROUPS**

**Categorized as:** Drug Dependency Support Groups; Drug Dependency Support Groups  
**Description:** Self help organization follows the 12 step model in support groups for people in all stages of recovery from drug abuse. Support groups meet throughout Connecticut.

**At Site: NARCOTICS ANONYMOUS, CONNECTICUT REGION**

**Voice:** 800-627-3543  
**Address:** PO Box 1817, Meriden, CT 06450  
**Voice:** 800-627-3543

■ *Agency: NATCHAUG HOSPITAL*

**Program: Partial Hospital/Intensive Outpatient Program (IOP)**

**Categorized as:** Psychiatric Day Treatment; Psychiatric Day Treatment  
**Description:** Partial hospital and intensive outpatient programs for children, adolescents, and adults. Partial hospital program provides structured, comprehensive treatment, including group, individual, and family therapy for people who are able to live at home while receiving treatment. Intensive outpatient program is for people who require more structure, supervision and hours of treatment than traditional one-hour weekly therapy sessions, but who do not need the intensity of a partial hospital program. Children and adolescent partial and intensive outpatient programs are located at the Joshua Centers in Danielson, Enfield, Groton, Mansfield, Norwich and Old Saybrook. Adult partial hospital and intensive outpatient programs are located at Care Plus in Groton, Sachem House in Mansfield, Quinebaug Day Treatment in Dayville, and RiverEast Day Treatment in Vernon.

**At Site: NATCHAUG HOSPITAL**

**24 hr/7 days - Voice:** 800-426-7792  
**Address:** 189 Storrs Road, Mansfield Center, CT 06250

**Voice:** 800-426-7792 24 hr/7 days

**At Site: NATCHAUG HOSPITAL - JOSHUA CENTER - NORTHEAST**

**Voice:** 860-779-2101

**Address:** 934 North Main Street, Danielson, CT 06239

**Voice:** 860-779-2101

**At Site: NATCHAUG HOSPITAL - SACHEM HOUSE**

**Voice:** 860-456-1311

**Address:** 189 Storrs Road, Mansfield Center, CT 06250

**Voice:** 860-456-1311

**At Site: NATCHAUG HOSPITAL - JOSHUA CENTER - THAMES VALLEY**

**Voice:** 860-823-5320

**Address:** 11A Stott Avenue, Norwich, CT 06360

**Voice:** 860-823-5320

**At Site: NATCHAUG HOSPITAL - RIVEREAST DAY HOSPITAL AND TREATMENT CENTER**

**Voice:** 860-870-0119

**Address:** 428 Hartford Turnpike, Vernon, CT 06066

**Voice:** 860-870-0119

**At Site: NATCHAUG HOSPITAL - QUINEBAUG DAY TREATMENT PROGRAM**

**Address:** 11 Dog Hill Road, Dayville, CT 06241

**Voice:** 860-779-0321

**At Site: NATCHAUG HOSPITAL - JOSHUA CENTER - ENFIELD**

**Voice:** 860-749-2243

**Address:** 72 Shaker Road, Enfield, CT 06082

**Voice:** 860-749-2243

**Program: PSYCHIATRIC EMERGENCY ROOMS**

**Categorized as:** Psychiatric Emergency Room Care

**Description:** 24 hour service includes telephone triage, face-to-face psychiatric evaluation and disposition planning, completion of a clinical services evaluation, consultation with a primary health care professional, consultation with insurance or managed care company, and scheduling of appointments for outpatient care and/or admission to inpatient treatment.

**At Site: NATCHAUG HOSPITAL**

**24 hr/7 days - Voice:** 800-426-7792

**Address:** 189 Storrs Road, Mansfield Center, CT 06250

**Voice:** 800-426-7792 24 hr/7 days

**Program: Young Adult Program: Partial Hospital/Intensive Outpatient Program (IOP)**

**Categorized as:** Psychiatric Day Treatment; Substance Abuse Day Treatment

**Description:** Program for young adults ages 18 to 25 who are dealing with mental illness issues, occupational or educational problems, relationships issues, family conflict, addictions or other influences that interfere with their day-to-day functioning. Program runs Monday through Friday during the afternoon. The length of treatment generally runs six to eight weeks depending on the individual needs of the patient. Patients are encouraged to include anyone who will be a support to them throughout treatment. Program meets in Dayville, Groton, and Mansfield.

**At Site: NATCHAUG HOSPITAL**

**24 hr/7 days - Voice:** 860-456-1311

**Address:** 189 Storrs Road, Mansfield Center, CT 06250

**Voice:** 800-426-7792 24 hr/7 days

■ *Agency: NATIONAL DOMESTIC VIOLENCE HOTLINE*

**Program: DOMESTIC VIOLENCE HOTLINES**

**Categorized as:** Domestic Violence Hotlines

**Description:** National hotline provides domestic violence crisis intervention and referrals to local domestic violence service providers. Connecticut domestic violence intervention and shelter can be reached by calling 888-774-2900 or 844-831-9200 (Spanish).

**At Site: NATIONAL DOMESTIC VIOLENCE HOTLINE**

**(800-799-SAFE) - Voice:** 800-799-7233

**Address:** Texas Council on Family Violence, Austin, TX 78716

**Voice:** 800-799-7233 (800-799-SAFE)

■ *Agency: NATIONAL SEXUAL VIOLENCE RESOURCE CENTER*

**Program: Information on Sexual Assault Crisis Centers Nationwide**

**Categorized as:** Information Clearinghouses; Sexual Assault Hotlines

**Description:** Offers information on sexual assault violence, including referral information on sexual assault crisis centers nationwide.



**At Site: NATIONAL SEXUAL VIOLENCE RESOURCE CENTER**

**Voice:** 877-739-3895

**Address:** 123 North Enola Drive, Enola, PA 17025

**Voice:** 877-739-3895

■ *Agency: NATIONAL SUICIDE PREVENTION LIFELINE*

**Program: SUICIDE PREVENTION HOTLINES**

**Categorized as:** Suicide Prevention Hotlines

**Description:** National suicide prevention hotline offers crisis intervention counseling. Toll free number, 1-800-273-TALK, links callers to nearest crisis center. The service is available in all fifty states and Puerto Rico. In Connecticut calling 1-800-273-TALK reaches the Wheeler Clinic with a roll-over to 2-1-1 Connecticut if Wheeler's lines are busy.

To find crisis centers in other states:

1. Go to <http://www.suicidepreventionlifeline.org/>
2. Click on Crisis Centers
3. Click on Crisis Center Locator
4. Enter zip code or state

**At Site: NATIONAL SUICIDE PREVENTION LIFELINE**

**(800-273-TALK) - Hotline:** 800-273-8255

**Address:** (n/a), New York, NY 10012

**Voice:** 888-628-9454 Espanol/Spanish

**Program: Veterans Hotline**

**Categorized as:** Suicide Prevention Hotlines; Suicide Prevention Hotlines

**Description:** 24/7 suicide hotline sponsored by the U.S. Dept. of Veterans Affairs provides mental health intervention services, including immediate intervention, or linkage to mental health services and suicide prevention coordinators at every local VA facility in the United States.

**At Site: NATIONAL SUICIDE PREVENTION LIFELINE**

**(800-273-TALK) Veterans press 1 - Hotline:** 800-273-8255 ext. 1

**Address:** (n/a), New York, NY 10012

**Voice:** 888-628-9454 Espanol/Spanish

■ *Agency: NEW ENGLAND FARM WORKERS' COUNCIL*

**Program: JOB FINDING ASSISTANCE**

**Categorized as:** Job Finding Assistance

**Description:** Links migrant and seasonal farm workers with employment opportunities other than seasonal farming. Also, agency reimburses employers up to half of wages paid during

a 3-6 month training period.

**At Site: NEW ENGLAND FARM WORKERS' COUNCIL**

**Voice:** 860-293-2552

**Address:** 56 Arbor Street, Hartford, CT 06106

**Voice:** 860-293-2552

**Program: JOB TRAINING**

**Categorized as:** Job Training Formats

**Description:** Job training for migrant and seasonal farm workers who seek new skills and occupations.

**At Site: NEW ENGLAND FARM WORKERS' COUNCIL**

**Voice:** 860-293-2552

**Address:** 56 Arbor Street, Hartford, CT 06106

**Voice:** 860-293-2552

**Agency: NORTHEASTERN CONNECTICUT TRANSIT DISTRICT**

**Program: TRANSPORTATION**

**Categorized as:** Local Bus Services; Senior Ride Programs; Medical Appointments Transportation

**Description:** Runs a deviated fixed route transit service within Brooklyn, Canterbury, Eastford, Killingly, Plainfield, Pomfret, Putnam, Thompson, Union and Woodstock on Monday through Sunday from 7:30am to 5pm. All buses are wheel chair accessible. Buses will stop at local physicians' offices for medical appointments.

**OTHER INFORMATION:**

With a deviated-fixed route service, a bus stops at fixed points and keeps to a timetable but can deviate its course between two stops to go to a specific location for a pre-scheduled request. After deviating from the route, buses return to the same point to continue their run. Deviated-fixed route service requires twenty-four advance reservations.

**At Site: NORTHEASTERN CONNECTICUT TRANSIT DISTRICT**

**Voice:** 860-774-3899

**Address:** 125 Putnam Pike, Dayville, CT 06241

**Voice:** 860-774-3902 Reservations

■ ***Agency: NORTHWEST REGIONAL WORKFORCE INVESTMENT BOARD***

**Program: H-1B Technical Skills Training**

**Categorized as:** Job Training Formats

**Description:** Offers mid-level skills training in Information Technology/Healthcare IT and Advanced Manufacturing for adults unemployed for at least six months or currently underemployed (for example, working part time). Information Technology Training also offered (Web Tech, Health Information Management, Long-term Healthcare Management, Healthcare IT).

**OTHER INFORMATION:**

Auxiliary aids and services are available on request to individuals with disabilities

**At Site: NORTHWEST REGIONAL WORKFORCE INVESTMENT BOARD**

**Contact: Alicia Thompson - Voice:** 203-574-6971 ext. 459

**Address:** 249 Thomaston Avenue, Waterbury, CT 06702  
**Voice:** 866-683-1682 Mortgage Crisis Job Training Program

**Agency: PARDONS AND PAROLES, STATE OF CONNECTICUT BOARD OF**

**Program: AMNESTY/PARDON ASSISTANCE**

**Categorized as:** Pardon/Amnesty Assistance

**Description:** State agency may grant paroles, pardons and commutation of sentences to eligible convicted offenders. The Board meets eight times each year to consider non-inmate pardon applications. During the May and November meetings current offenders/inmate applications are considered by the Board. The Pardons process is divided into two categories based on applicant status. Categories include: current offenders (inmates, probationers and parolees) and Ex-Offender/Non-Inmate (persons who have already completed their sentence and/or period of supervision).

For a complete listing of instructions, visit the Board of Pardons and Paroles website

**At Site: PARDONS AND PAROLES, STATE OF CONNECTICUT BOARD OF**

**Pardons unit - Voice:** 203-805-6643

**Address:** 55 West Main Street, Waterbury, CT 06702  
**Voice:** 203-805-6643 Pardons unit

■ ***Agency: PATRICK'S ACADEMY***

**Program: Patrick's Training and Development Center**

**Categorized as:** Job Training Formats

**Description:** Offers technical and non-technical job training classes for adults. Subject areas include business courses, computer certification, Green LEED training, food services, and health and safety courses.

**At Site: PATRICK'S ACADEMY**

**Toll free - Voice:** 866-920-0769

**Address:** 99 Pratt Street, Hartford, CT 06103

Voice: 866-920-0769 Toll free

■ *Agency: PERCEPTION PROGRAMS*

**Program: Outpatient Adolescent Substance Abuse Treatment**

**Categorized as:** Substance Abuse Counseling

**Description:** Substance abuse treatment and evaluation services for adolescents who are at risk for substance abuse or are substance abusers, inclusive of nicotine. Services include individual counseling, group therapy, and community services.

**At Site: PERCEPTION PROGRAMS - RIGHT TURN**

Voice: 860-450-0151

Address: 54 North Street, Willimantic, CT 06226

Voice: 860-450-0151

**At Site: PERCEPTION PROGRAMS - RIGHT TURN SATELLITE OFFICE - DANIELSON**

Central Intake - Voice: 860-450-0151

Address: 13 Water Street, Danielson, CT 06239

Voice: 860-450-0151 Central Intake

**Program: SUBSTANCE ABUSE COUNSELING: ADULTS**

**Categorized as:** Substance Abuse Counseling

**Description:** Individual, group, family, and psycho-educational outpatient counseling for substance abusers and their families. Specialized services include a women's group (accepts women who are pregnant), a relapse prevention group, and Spanish language substance abuse counseling. Services are available to people who have a dual diagnosis of substance abuse and mental illness. An Intensive Outpatient Program is also available.

**At Site: PERCEPTION PROGRAMS - NEW PERCEPTIONS**

Voice: 860-450-0151

Address: 54 North Street, Willimantic, CT 06226

Voice: 860-450-0151

**At Site: PERCEPTION PROGRAMS - NEW PERCEPTIONS SATELLITE OFFICE - DANIELSON**

Central Intake - Voice: 860-450-0151

Address: 13 Water Street, Danielson, CT 06239

Voice: 860-450-0151 Central Intake

■ *Agency: PETER PAN/BONANZA BUS LINES*

**Program: BUS SERVICES**

**Categorized as:** Local Bus Services  
**Description:** Bus line provides bus transportation to destinations in New England, New York, New Jersey, Pennsylvania, Maryland and Washington, DC.

**At Site: PETER PAN/BONANZA BUS LINES**

**Bonanza Bus Lines - Voice:** 888-751-8800  
**Address:** PO Box 1776, Springfield, MA 011021776  
**Voice:** 800-343-9999 Peter Pan Bus Lines

**■ Agency: *PLANNED PARENTHOOD OF SOUTHERN NEW ENGLAND*****Program: HEALTH SCREENING/DIAGNOSTIC SERVICES**

**Categorized as:** Immunizations; Health Screening/Diagnostic Services  
**Description:** Reproductive health screenings and testing for men and women. Services may include Hepatitis B vaccinations, Tuberculosis testing, blood pressure screening, and cholesterol tests. Specialized services for women include Pap tests, breast exams and HPV vaccinations.

**At Site: PLANNED PARENTHOOD OF SOUTHERN NEW ENGLAND - DANIELSON**

**Voice:** 860-774-0533  
**Address:** 87 Westcott Road, Danielson, CT 06239  
**Voice:** 860-774-0533

**At Site: PLANNED PARENTHOOD OF SOUTHERN NEW ENGLAND - HARTFORD - NORTH END**

**Voice:** 860-728-0203  
**Address:** 1229 Albany Avenue, Hartford, CT 06112  
**Voice:** 860-728-0203

**At Site: PLANNED PARENTHOOD OF SOUTHERN NEW ENGLAND - MANCHESTER**

**Voice:** 860-643-1607  
**Address:** 319 Main Street, Manchester, CT 06040  
**Voice:** 860-643-1607

**At Site: PLANNED PARENTHOOD OF SOUTHERN NEW ENGLAND - MERIDEN**

**Voice:** 203-238-0542  
**Address:** 26 Women's Way, Meriden, CT 06451

Voice: 203-238-0542

**At Site: PLANNED PARENTHOOD OF SOUTHERN NEW ENGLAND - NORWICH**

Call for hours - Voice: 860-889-5211

Address: 12 Case Street, Norwich, CT 06360

Voice: 860-889-5211

**At Site: PLANNED PARENTHOOD OF SOUTHERN NEW ENGLAND - WILLIMANTIC**

Voice: 860-423-8426

Address: 1548 West Main Street, Willimantic, CT 06226

Voice: 860-423-8426

■ *Agency: POMFRET, TOWN OF*

**Program: FOOD PANTRIES**

Categorized as: Food Pantries

Description: Food pantry for residents of any age in need open M: 5:30-6:30pm and T: 11:30am-12:30pm. Call for an appointment.

**At Site: POMFRET, TOWN OF - SENIOR CENTER**

Voice: 860-928-7459

Address: 207 Mashamoquet Road, Pomfret Center, CT 06259

Voice: 860-928-7459

■ *Agency: PROJECT NORTHEAST*

**Program: FOOD PANTRIES**

Categorized as: Food Pantries

Description: Distributes food to individuals and families in need from the basement of St. Mary's Church.

**At Site: PROJECT NORTHEAST**

Voice: 860-928-4078

Address: 81 Church Street, Putnam, CT 06260

Voice: 860-928-4078

■ *Agency: PROJECT PIN*

**Program: FOOD PANTRIES**

**Categorized as:** Food Pantries  
**Description:** Food pantry provides five days of food, including some perishables, to individuals and families in a financial crisis. Individual households are eligible for food one time each month. Walk-in only. Hours: M: 10-11:30am; W: 5-6:30pm; F: 1-2:30pm.

**At Site: PROJECT PIN**

**Voice:** 860-564-5591  
**Address:** 120 Prospect Street, Moosup, CT 06354  
**Voice:** 860-564-5591

■ *Agency: PUBLIC HEALTH, STATE OF CONNECTICUT DEPARTMENT OF*

**Program: Connecticut Immunization Registry and Tracking System (CIRTS)**

**Categorized as:** Immunizations  
**Description:** CIRTS is a confidential, statewide computerized immunization registry. Children born in Connecticut hospitals are enrolled at birth. The registry identifies children who are late for immunizations; allows medical providers to obtain immunization histories of children who transfer from one practice to another; provides printouts of vaccination histories for day care, camps, and schools; allows parents to obtain records at any time in the future, even if the pediatrician is retired or no longer practicing.

**At Site: PUBLIC HEALTH, STATE OF CONNECTICUT DEPARTMENT OF - IMMUNIZATION PROGRAM**

**Voice:** 860-509-7929  
**Address:** 410 Capitol Avenue, Hartford, CT 061340308  
**Voice:** 860-509-7929

**Program: Connecticut Vaccine Program (CVP)**

**Categorized as:** Immunizations  
**Description:** The Connecticut Vaccine Program is Connecticut's childhood vaccination program. It ensures all children in the state get the vaccinations they need, when they need them, to stay healthy. The program can assist individuals with finding a health care provider enrolled in the Connecticut Vaccine Program (CVC) throughout the state.

**How the Program Works:**

The state buys vaccine at the lowest possible price through a government contract, and gives the vaccines at no cost to clinics, private doctors, and other health care providers. These providers then vaccinate children without charging patients for the cost of the vaccine (health care providers may still charge an administration fee). Without this program, some insurance companies may not cover the full cost of vaccine, making it too expensive for some families.

These vaccines include the influenza (flu), hepatitis A and others.

**At Site: PUBLIC HEALTH, STATE OF CONNECTICUT DEPARTMENT OF - IMMUNIZATION PROGRAM**

**Voice:** 860-509-7929

**Address:** 410 Capitol Avenue, Hartford, CT 061340308

**Voice:** 860-509-7929

**Program: EMT Training Site List**

**Categorized as:** Job Training Formats

**Description:** Office of Emergency Services approves EMT training course outlines, and can provide the list of certified trainers to interested persons. The list of trainers is also available on the DPH Web site, in the Publications/Statistics section.

**At Site: PUBLIC HEALTH, STATE OF CONNECTICUT DEPARTMENT OF - EMERGENCY MEDICAL SERVICES**

**Licensing/Certification/Rate Setting/Complaints - Voice:** 860-509-7975

**Address:** 410 Capitol Avenue, Hartford, CT 061340308

**Voice:** 860-509-7975 Licensing/Certification/Rate Setting/Complaints

**Program: Lists of CNA Training Sites and LPN Training Sites**

**Categorized as:** Job Training Formats

**Description:** Maintains lists of Certified Nurses' Aide training programs and Licensed Practical Nurse training programs, and will mail the lists to interested callers.

Website list of CNA training programs in Connecticut:

<http://www.ct.gov/dph/cwp/view.asp?a=3120&q=387686>

Website list of LPN training programs in Connecticut:

<http://www.ct.gov/dph/cwp/view.asp?a=3143&q=388916>

**At Site: PUBLIC HEALTH, STATE OF CONNECTICUT DEPARTMENT OF - CERTIFIED NURSES AIDE (CNA)/LICENSED PRACTICAL NURSE (LPN) TRAINING**

**To ask for a list of CNA training programs in CT - Voice:** 860-509-7400

**Address:** 410 Capitol Avenue, Hartford, CT 061340308

**Voice:** 860-509-7400 To ask for a list of CNA training programs in CT

**Program: Seasonal Influenza General Information**

**Categorized as:** Immunizations; Immunizations

**Description:** Department of Public Health has general information on the seasonal flu at [www.ct.gov/dph](http://www.ct.gov/dph). Also, if people are looking for a flu vaccine, they can go to <http://flushot.healthmap.org/> to find a clinic near them.

■ *Agency: QUINEBAUG VALLEY COMMUNITY COLLEGE*



**Program: STRIDE Program for Incarcerated Mothers and Fathers**

**Categorized as:** Ex-Offender Reentry Programs

**Description:** STRIDE (Skills, Transition, Respect, Integrity, Direction, Employment) is a state funded transitional support workforce development program operating within the Quinebaug Valley Community College's Community engagement Department. The STRIDE Program serves a targeted group of incarcerated men and women, both pre- and post-release, from four correctional facilities in Connecticut: Bridgeport Correctional Center in Bridgeport; Niantic Annex Correctional Institution in Niantic; York Correctional Institution in Niantic; and Corrigan-Radgowski Correctional Center in Uncasville.

STRIDE is designed to provide participants with job readiness, job search, job placement, and job retention skills and support that will promote access to higher paying, personally relevant jobs.

Participants receive one-on-one counseling and group support as well as pre and post-release case management services. In addition, community transition plans address barriers and needs regarding housing, transportation, clothing and family reunification.

**OTHER INFORMATION:**  
The class curriculum and post-release services are collaboratively designed to assist the men and women in successfully re-entering the workforce upon release and to resume their parental roles. STRIDE is a collaborative effort of Connecticut's state legislators and the Connecticut Departments of Correction, Labor, and Social Services Welfare to Work Initiative.

**At Site: QUINEBAUG VALLEY COMMUNITY COLLEGE - STRIDE PROGRAM**

**Voice:** 860-932-4080

**Address:** 742 Upper Maple Street, Danielson, CT 06239

**Voice:** 860-932-4080

**■ Agency: *REFORMERS UNANIMOUS - GLASTONBURY*****Program: GENERAL ADDICTIONS/DEPENDENCIES SUPPORT GROUPS**

**Categorized as:** General Addictions/Dependencies Support Groups; Alcohol Dependency Support Groups; Drug Dependency Support Groups

**Description:** Faith based support group for adults with any type of addiction or a "stubborn habit" meets every Friday night at 7pm at the Glastonbury Baptist Church, 330 Naubuc Avenue in Glastonbury.

**At Site: REFORMERS UNANIMOUS - GLASTONBURY**

**Voice:** 860-371-4884

**Address:** Glastonbury Baptist Church, Glastonbury, CT 06033

**■ Agency: *REWARDING WORK RESOURCES*****Program: PERSONAL CARE/JOB FINDING ASSISTANCE**

**Categorized as:** Job Finding Assistance; Personal Care

**Description:** Website and call center provide a resource for older adults and people with disabilities and their families. The website provides listings of personal care assistants and direct support workers. The website and call center also provide help for people looking for jobs as PCAs or direct support providers. Potential employees are listed on the website where potential employers can find them (access is restricted to persons with a secure password). Information for employers and workers, including job resources, are listed by state (Connecticut, Massachusetts, Rhode Island, Vermont and New Jersey).

**At Site: REWARDING WORK RESOURCES**

**(866-211-WORK) For caregiver/workers to complete application - Voice:** 866-211-9675

**Address:** 52 Babcock Street, Brookline, MA 02446  
**Voice:** 866-212-9675 (866-212-WORK) For consumer/employers and workers

■ *Agency: RHODE ISLAND/CONNECTICUT INDIAN COUNCIL*

**Program: CAREER COUNSELING/JOB FINDING ASSISTANCE/PREJOB GUIDANCE**

**Categorized as:** Job Finding Assistance; Prejob Guidance; Career Counseling  
**Description:** A WIA case manager provides educational testing and a career assessment and helps clients develop an Individualized Employment Plan (IEP). Case managers also provide job search and placement assistance and follow-up services.

**At Site: RHODE ISLAND/CONNECTICUT INDIAN COUNCIL**

**Voice:** 860-535-1277  
**Address:** 165 State Street, New London, CT 06320  
**Voice:** 860-535-1277

■ *Agency: ROCKVILLE GENERAL HOSPITAL*

**Program: PSYCHIATRIC EMERGENCY ROOMS**

**Categorized as:** Psychiatric Emergency Room Care  
**Description:** Emergency treatment for all aspects of mental illness.

**At Site: ROCKVILLE GENERAL HOSPITAL - EMERGENCY ROOM**

**Voice:** 860-872-0501  
**Address:** 31 Union Street, Vernon, CT 06066  
**Voice:** 860-872-0501

■ *Agency: SAINT MARY'S CHURCH FOOD PANTRY*

**Program: FOOD PANTRIES**

**Categorized as:** Food Pantries  
**Description:** Food distributed twice a month to individuals and families referred by TVCCA. Individuals or families receive a one week (21 meals) supply of food selected by the client (limited to two times/month). The distribution of food occurs on the second and fourth Tuesday of the month, 10-11am and 3-4pm.

**At Site: SAINT MARY'S CHURCH FOOD PANTRY**

**St. Mary's Church - Voice:** 860-376-2044  
**Address:** 34 North Main Street, Jewett City, CT 06351  
**Voice:** 860-376-2044 St. Mary's Church

**■ Agency: SALVATION ARMY - WILLIMANTIC CORPS COMMUNITY CENTER****Program: FOOD PANTRIES**

**Categorized as:** Food Pantries  
**Description:** Free or low cost food for needy persons who have had a disruption in income. The food pantry provides a 7-day supply of food one time over a two month period.

**At Site: SALVATION ARMY - WILLIMANTIC CORPS COMMUNITY CENTER**

**Voice:** 860-423-0977  
**Address:** 316 Pleasant Street, Willimantic, CT 06226  
**Voice:** 860-423-0977

**■ Agency: SECULAR ORGANIZATIONS FOR SOBRIETY****Program: ALCOHOL/DRUG DEPENDENCY SUPPORT GROUPS**

**Categorized as:** Health/Disability Related Support Groups; Mental Health Related Support Groups; Weight Related Support Groups; Alcohol Dependency Support Groups; Drug Dependency Support Groups  
**Description:** Self empowerment program for people in recovery from alcohol/drug addictions, and compulsive eating and are uncomfortable with the spiritual content of 12 step programs. Program maintains that sobriety is a separate issue from religion or spirituality.

**At Site: SECULAR ORGANIZATIONS FOR SOBRIETY**

**Address:** 4773 Hollywood Boulevard, Hollywood, CA 90027  
**Voice:** 323-666-4295

**■ Agency: SOCIAL SERVICES, STATE OF CONNECTICUT DEPARTMENT OF****Program: Emergency Housing Program for Cash Recipients****Categorized as:** Homeless Shelter**Description:** (CASH RECIPIENTS -ONE TIME BENEFIT ONLY!) Social Work Services units at regional DSS offices can provide placement in temporary housing for eligible TFA, SAGA Cash, or State Supplement recipients, for a one time only benefit assistance. Clients can stay in temporary housing for up to 60 days; they are also entitled to moving expenses and 60 days of storage.**At Site: SOCIAL SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - NORTHERN REGIONAL OFFICE, HARTFORD****Client Information & Benefits Center Line - Voice:** 855-626-6632**Address:** 3580 Main Street, Hartford, CT 06120  
**Voice:** 855-626-6632 Client Information & Benefits Center Line**At Site: SOCIAL SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - NORTHERN REGIONAL SUB-OFFICE, MANCHESTER****Client Information & Benefits Center Line - Voice:** 855-626-6632**Address:** 699 East Middle Turnpike, Manchester, CT 06040  
**Voice:** 855-626-6632 Client Information & Benefits Center Line**At Site: SOCIAL SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - NORTHERN REGIONAL SUB-OFFICE, WINDHAM/WILLIMANTIC****Client Information & Benefits Center Line - Voice:** 855-626-6632**Address:** 676 Main Street, Windham, CT 06226  
**Voice:** 855-626-6632 Client Information & Benefits Center Line**At Site: SOCIAL SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - SOUTHERN REGIONAL SUB-OFFICE, MIDDLETOWN****Client Information & Benefits Center Line - Voice:** 855-626-6632**Address:** 117 Main Street Extension, Middletown, CT 06457  
**Voice:** 855-626-6632 Client Information & Benefits Center Line**At Site: SOCIAL SERVICES, STATE OF CONNECTICUT DEPARTMENT OF - SOUTHERN REGIONAL SUB-OFFICE, NORWICH**

**Client Information & Benefits Center Line - Voice:** 855-626-6632

**Address:** 401 West Thames Street, Norwich, CT 06360  
**Voice:** 855-626-6632 Client Information & Benefits Center Line

■ *Agency: STAFFORD, TOWN OF*

**Program: SUBSTANCE ABUSE COUNSELING**

**Categorized as:** Substance Abuse Counseling  
**Description:** Outpatient clinic offers counseling and support services for adult or youth substance abusers and their families.

**At Site: STAFFORD, TOWN OF - FAMILY SERVICES**

**Voice:** 860-684-4239  
**Address:** 21 Hyde Park Road, Stafford Springs, CT 06076  
**Voice:** 860-684-4239

■ *Agency: TEEG - THOMPSON ECUMENICAL EMPOWERMENT GROUP*

**Program: TEEG Food Security**

**Categorized as:** Food Pantries  
**Description:** The food pantry offers food to any community member in an emergency. The monthly distribution program helps individuals and families stretch limited dollars to pay monthly bills and purchase perishable food, while relying on TEEG for staple food items. The pantry is open Tuesdays from 9am-1pm, Wednesdays from 5:30-7:30pm and Fridays from 1-3pm. Appointments are requested, although the pantry distributes food on an emergency basis during business hours.

**At Site: TEEG - THOMPSON ECUMENICAL EMPOWERMENT GROUP**

**Carl Asikanien - Voice:** 860-923-3458  
**Address:** 15 Thatcher Road, North Grosvenordale, CT 06255  
**Voice:** 860-923-3458

■ *Agency: TRANSPORTATION, STATE OF CONNECTICUT DEPARTMENT OF*

**Program: On-the-Job Training Program**

**Categorized as:** Job Training Formats  
**Description:** Highway and road construction/repair training program offers entry level and apprenticeship on the job training opportunities for minorities, women, and people who

are disadvantaged. DOT takes names and information from applicants and distributes this information to area contractors. The contractor then contacts the applicant for an interview if they have an opening that fits the applicant's interest. Examples of job training opportunities include heavy equipment operator, fence installer, flag person, form setter, guardrail erector, iron worker, painter, pipe layer, laborer, and more.

**At Site: TRANSPORTATION, STATE OF CONNECTICUT DEPARTMENT OF**

**Information - Voice:** 860-594-2000  
**Address:** 2800 Berlin Turnpike, Newington, CT 061317546  
**Voice:** 860-594-2000 Information

**Program: TRANSPORTATION**

**Categorized as:** Local Rail Services; Local Bus Services  
**Description:** Manages public bus system in Connecticut.

**At Site: TRANSPORTATION, STATE OF CONNECTICUT DEPARTMENT OF - PUBLIC TRANSPORTATION INFORMATION**

**(877-CT-RIDES) - Voice:** 877-287-4337  
**Address:** 2800 Berlin Turnpike, Newington, CT 061317546  
**Voice:** 860-247-5329 ADA Paratransit

■ *Agency: **TREVOR HELPLINE***

**Program: SUICIDE PREVENTION HOTLINES**

**Categorized as:** Youth Issues Lines; Suicide Prevention Hotlines; Mental Health Hotlines  
**Description:** National, toll free crisis hotline for gay, lesbian, transgender, and questioning youth available 24 hours a day, seven days a week offers crisis intervention counseling, information, and referrals.

**At Site: TREVOR HELPLINE**

**(866-4-U-TREVOR) - Hotline:** 866-488-7386  
**Address:** 8704 Santa Monica Boulevard, West Hollywood, CA 90069  
**Voice:** 310-271-8845 Administrative office

■ *Agency: **UNITED COMMUNITY AND FAMILY SERVICES***

**Program: Federally Qualified Health Center (FQHC)**

**Categorized as:** Outpatient Health Facilities; Community Clinics  
**Description:** Health services include diagnosis, treatment and follow-up of illness, physical exams, immunization, counseling for health problems, and information related to health problems. Comprehensive primary and preventive care is provided for people of all

ages regardless of insurance status; however, patients may be billed if unable to pay at time of treatment.

**At Site: UNITED COMMUNITY AND FAMILY SERVICES - UCFS HEALTH CENTER**

**Voice:** 860-892-7042

**Address:** 47 Town Street, Norwich, CT 063602315

**Voice:** 860-892-7042

**At Site: UNITED COMMUNITY AND FAMILY SERVICES - UCFS HEALTH CENTER - JEWETT CITY**

**Voice:** 860-376-7040

**Address:** 70 Main Street, Jewett City, CT 06351

**Voice:** 860-376-7040

**At Site: UNITED COMMUNITY AND FAMILY SERVICES - UCFS HEALTH CENTER - PLAINFIELD**

**Voice:** 860-822-4938

**Address:** 120-122 Plainfield Road, Moosup, CT 06354

**Voice:** 860-822-4938

**Program: Pediatric Primary Care**

**Categorized as:** Immunizations; Lead Poisoning Screening; Pediatrics

**Description:** Well and sick child health care including physical assessments, diagnosis and treatment, health screenings, lead poisoning screenings, and routine immunizations are provided.

**At Site: UNITED COMMUNITY AND FAMILY SERVICES - UCFS HEALTH CENTER**

**Voice:** 860-892-7042

**Address:** 47 Town Street, Norwich, CT 063602315

**Voice:** 860-892-7042

**At Site: UNITED COMMUNITY AND FAMILY SERVICES - UCFS HEALTH CENTER - JEWETT CITY**

**Voice:** 860-376-7040

**Address:** 70 Main Street, Jewett City, CT 06351

**Voice:** 860-376-7040

**At Site: UNITED COMMUNITY AND FAMILY SERVICES - UCFS HEALTH CENTER - PLAINFIELD**

**Voice:** 860-822-4938

**Address:** 120-122 Plainfield Road, Moosup, CT 06354

Voice: 860-822-4938

■ *Agency: UNITED SERVICES*

**Program: DOMESTIC VIOLENCE SHELTER**

**Categorized as:** Domestic Violence Hotlines; Domestic Violence Hotlines; Domestic Violence Shelters; Spouse/Intimate Partner Abuse Counseling; Temporary Restraining Orders

**Description:** Victims of domestic violence and their children receive shelter and support from professional counselors and trained volunteers. The hotline provides 24 hour assessment and intervention for people in domestic violence situations, including dating violence. The shelter is for women only, but the program will assist men who are domestic violence victims find safe shelter and also provides counseling and TRO assistance for men.

**At Site: UNITED SERVICES**

**Hotline:** 888-774-2900 Statewide Domestic Violence Hotline; 24 hrs/7 days

**Address:** 1007 North Main Street, Dayville, CT 06241

**Hotline:** 888-774-2900 Statewide Domestic Violence Hotline

**At Site: UNITED SERVICES - WILLIMANTIC OFFICE**

**Hotline:** 888-774-2900 Statewide Domestic Violence Hotline; 24 hrs/7 days

**Address:** 132 Mansfield Avenue, Willimantic, CT 06226

**Voice:** 860-456-2261

**Program: Emergency Services - Psychiatric Crisis**

**Categorized as:** Suicide Prevention Hotlines; Mental Health Hotlines

**Description:** Trained clinicians provide emergency mental health services to adults in crisis by phone, in person in an office setting, and in the Windham Hospital Emergency Room. In addition, Emergency Services' clinicians will go to other agency sites or into the community, often with the police, to manage a psychiatric situation. An adult emergency includes occurrences, such as a need for a medication refill or a support call for anxiety, and more acute circumstances, which could be severe depression, suicide threats or hallucinations.

**At Site: UNITED SERVICES**

**Voice:** 860-774-2020

**Address:** 1007 North Main Street, Dayville, CT 06241

**Hotline:** 888-774-2900 Statewide Domestic Violence Hotline

**At Site: UNITED SERVICES - WILLIMANTIC OFFICE**

**Voice:** 860-456-2261



**Address:** 132 Mansfield Avenue, Willimantic, CT 06226  
**Voice:** 860-456-2261

**At Site: UNITED SERVICES - COLUMBIA OFFICE**

**Voice:** 860-228-4480

**Address:** 233 Route 6, Columbia, CT 06237  
**Voice:** 860-228-4480

**Program: JOB TRAINING: PSYCHIATRIC DISABILITIES/SUPPORTED EMPLOYMENT**

**Categorized as:** Job Training Formats; Supported Employment  
**Description:** Vocational Services offers individualized job training which includes prevocational training opportunities at the Lighthouse and Welcome Arms, and a Supported Employment program which works with local employers and workers to provide training and employment opportunities. Adults with psychiatric or emotional disabilities receive help in choosing, obtaining, and keeping jobs of their choice. Emphasis is on teaching prevocational skills, strengthening good work habits, and developing group and individual job placements in supported and competitive employment.

**At Site: UNITED SERVICES - SOCIAL AND VOCATIONAL REHABILITATION PROGRAMS - PUTNAM**

**Voice:** 860-928-6130

**Address:** 79 Woodstock Avenue, Putnam, CT 06260  
**Voice:** 860-928-6130

**At Site: UNITED SERVICES - SOCIAL AND VOCATIONAL REHABILITATION PROGRAMS - WILLIMANTIC**

**Voice:** 860-423-7791

**Address:** 47 Arnolds Lane, Windham, CT 06226  
**Voice:** 860-423-7791

**Program: SUBSTANCE ABUSE COUNSELING**

**Categorized as:** Substance Abuse Counseling  
**Description:** Offers outpatient, individual, group and family treatment for alcoholism, drug addiction, and dual-diagnosis (substance abuse/mental health problems). Concepts and principles of the 12-step recovery programs are integrated in the treatment philosophy.

**At Site: UNITED SERVICES**

**Voice:** 860-774-2020

**Address:** 1007 North Main Street, Dayville, CT 06241  
**Hotline:** 888-774-2900 Statewide Domestic Violence Hotline

**At Site: UNITED SERVICES - WILLIMANTIC OFFICE**

**Voice:** 860-456-2261

**Address:** 132 Mansfield Avenue, Willimantic, CT 06226

**Voice:** 860-456-2261

**At Site: UNITED SERVICES - COLUMBIA OFFICE**

**Voice:** 860-228-4480

**Address:** 233 Route 6, Columbia, CT 06237

**Voice:** 860-228-4480

■ ***Agency: USA JOBS - FEDERAL JOB INFORMATION CENTER***

**Program: JOB FINDING ASSISTANCE**

**Categorized as:** Job Finding Assistance

**Description:** Provides web-based information about available federal jobs and tests.

**At Site: USA JOBS - FEDERAL JOB INFORMATION CENTER**

**Address** (n/a), Washington, DC 20001

■ ***Agency: VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM***

**Program: Flu Shot Clinics**

**Categorized as:** Immunizations

**Description:** Clinics provide flu shots in West Haven and Newington during the months of October and November for veterans registered with the VA Connecticut Healthcare System. No appointment needed. Bring identification. Vaccine will not be available for non-veterans or family members. Call for schedule of flu shot clinics.

**At Site: VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM**

**Voice:** 203-932-5711

**Address:** 950 Campbell Avenue, West Haven, CT 06516

**Voice:** 877-222-8387 Nat'l # for referral to closest facility & med.benefits info

**At Site: VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM, NEWINGTON CAMPUS**

**Voice:** 860-666-6951

**Address:** 555 Willard Avenue, Newington, CT 06111

Voice: 860-666-6951

**Program: Intensive Outpatient Program (IOP)**

**Categorized as:** Psychiatric Day Treatment

**Description:** Day treatment programs for veterans with psychiatric disabilities.

**At Site: VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM, ERRERA COMMUNITY CARE CENTER**

Voice: 203-479-8000

**Address:** 114-152 Boston Post Road, West Haven, CT 06516

Voice: 203-479-8000

**Program: PSYCHIATRIC EMERGENCY ROOMS**

**Categorized as:** Psychiatric Emergency Room Care

**Description:** 24 hour, 7 days a week psychiatric evaluation and crisis intervention. Accepts dual diagnosis. Limited beds may be available for veterans with substance addictions but without psychiatric disorders while they attend day programs. Veterans with substance addictions in need of inpatient treatment may be referred to the hospital for screening, intake, detox, treatment and/or referral to available inpatient and residential programs.

**At Site: VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM**

Voice: 203-932-5711 ext. 4471

**Address:** 950 Campbell Avenue, West Haven, CT 06516

Voice: 877-222-8387 Nat'l # for referral to closest facility & med.benefits info

**Program: SUBSTANCE ABUSE COUNSELING**

**Categorized as:** Substance Abuse Counseling

**Description:** Counseling for veterans with substance addictions.

**At Site: VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM**

Voice: 203-932-5711

**Address:** 950 Campbell Avenue, West Haven, CT 06516

Voice: 877-222-8387 Nat'l # for referral to closest facility & med.benefits info

**At Site: VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM, NEWINGTON CAMPUS**

Voice: 860-666-6951

**Address:** 555 Willard Avenue, Newington, CT 06111

Voice: 860-666-6951

**At Site: VETERANS AFFAIRS, UNITED STATES DEPARTMENT OF - CONNECTICUT HEALTHCARE SYSTEM, ERRERA COMMUNITY CARE CENTER**

**Voice:** 203-479-8000

**Address:** 114-152 Boston Post Road, West Haven, CT 06516

**Voice:** 203-479-8000

■ *Agency: VNA EAST***Program: Flu Clinics**

**Categorized as:** Immunizations; Immunizations

**Description:** Flu clinics at senior centers and other community locations in the fall.

**At Site: VNA EAST**

**24 hour answering service - Voice:** 860-456-7288

**Address:** 34 Ledgebrook Drive, Mansfield Center, CT 06250

**Voice:** 860-456-7288 24 hour answering service

**Agency: WINDHAM AREA INTERFAITH MINISTRY****Program: GENERAL CLOTHING / HOUSEHOLD GOODS**

**Categorized as:** Household Goods; General Clothing Provision

**Description:** Free clothing, linens, and household goods, including small appliances and furniture, are offered for individuals and families in need.

**At Site: WINDHAM AREA INTERFAITH MINISTRY**

**T,Th,F: 9am-12 noon; 1st Sat/month: 9am-12 noon - Voice:** 860-456-7270

**Address:** 866 Main Street, Willimantic, CT 06226

**Voice:** 860-456-7270 Office and donations

■ *Agency: WINDHAM COMMUNITY MEMORIAL HOSPITAL***Program: Radiology School**

**Categorized as:** Job Training Formats

**Description:** 22 month career program in Radiologic Technology.

**At Site: WINDHAM COMMUNITY MEMORIAL HOSPITAL**

**Voice:** 860-456-9116

**Address:** 112 Mansfield Avenue, Willimantic, CT 06226

**Voice:** 860-456-9116

■ *Agency: WINDHAM REGION NO FREEZE HOSPITALITY CENTER*

**Program: Winter/No Freeze Shelter**

**Categorized as:** Homeless Shelter

**Description:** NOTE: This agency participates in a Unified Intake process and does not accept individual requests for shelter. Callers in need of shelter must call 2-1-1 for a referral.

No freeze winter shelter provides a place for homeless adults to stay between 8pm and 7:30am, 7 days/week. Light refreshments are available.

**At Site: WINDHAM REGION NO FREEZE HOSPITALITY CENTER**

**Dial 2-1-1 for Shelter Intake through Coordinated Access Network:** 2-1-1

**Address:** 75 Bridge Street, Willimantic, CT 06226

**Voice:** 860-450-1346

■ *Agency: WINDHAM REGION TRANSIT DISTRICT*

**Program: Rides To Jobs**

**Categorized as:** Local Bus Services

**Description:** The Route 32 bus is open to the general public. It makes five daily roundtrip rides between Willimantic, Norwich and Foxwood Casino, starting at 5:55 am and ending at 12:55 am. The bus will stop for passengers along the route if the rider calls beforehand or flags down the bus. Call for a bus schedule.

**At Site: WINDHAM REGION TRANSIT DISTRICT**

**Voice:** 860-456-2223

**Address:** 115 Ash Street, Willimantic, CT 06226

**Voice:** 860-456-1462 Dial-A-Ride Dispatcher

■ *Agency: WOMEN FOR SOBRIETY*

**Program: ALCOHOL/DRUG DEPENDENCY SUPPORT GROUPS**

**Categorized as:** Alcohol Dependency Support Groups; Drug Dependency Support Groups

**Description:** Recovery organization offers information and support to help women overcome alcoholism and other addictions.

**At Site: WOMEN FOR SOBRIETY**

**Voice:** 215-536-8026

**Address:** PO Box 618, Quakertown, PA 189510618

**Voice:** 215-536-8026

■ ***Agency: YWCA - NEW BRITAIN***

**Program: SEXUAL ASSAULT HOTLINES**

**Categorized as:** Sexual Assault Hotlines; Sexual Assault Hotlines

**Description:** 24 hour hotline for victims of sexual assault, including dating violence. Provides victim support, education, and information about legal and medical concerns. Accompanies victims to hospitals, courts and police departments on issues related to sexual violence. Child advocate on staff specializes in the needs of children under age 19. Spanish Response hotline is for Spanish speaking assault victims, including victims of dating violence.

**At Site: YWCA - NEW BRITAIN - SEXUAL ASSAULT CRISIS SERVICE**

**Hotline:** 888-999-5545 Calls roll over to local SACS office

**Address:** 22 Glen Street, New Britain, CT 060502545

**Hotline:** 860-223-1787 Greater New Britain area

**At Site: YWCA - NEW BRITAIN - SEXUAL ASSAULT CRISIS SERVICE - SATELLITE OFFICE**

**Hotline:** 888-999-5545 Calls roll over to local SACS office

**Address:** 175 Main Street, Hartford, CT 06106

**Hotline:** 888-999-5545 Calls roll over to local SACS office

**At Site: YWCA - NEW BRITAIN - SPANISH RESPONSE: SPANISH SEXUAL ASSAULT CRISIS SERVICE**

**Hotline:** 888-568-8332 Spanish Sexual Assault Crisis Line

**Address:** 22 Glen Street, New Britain, CT 060502545

**Hotline:** 888-568-8332 SPANISH SEXUAL ASSAULT CRISIS LINE

If you were recently released from incarceration, these additional resources will help you find services and programs that you may need.

### **BE PREPARED!**

If you left your ID at the correctional facility, call the Department of Correction at 860-692-6831 to see if you can obtain it. At the end of this guide there is a section on "How to Replace Documents When You Have Lost All Your Identification Cards".

Note that if searching for shelters, some of the shelters and drop-in centers may require medical information, such as proof that you've had a tetanus shot, and a tuberculosis-free test result. These medical records are obtained from the nursing supervisor at the correctional facility. This guide also includes an "Immunization - Adults" section that lists facilities that provide immunizations.

**United Way 2-1-1:** You can find information about additional resources that are available by using the 2-1-1 online website, or by calling 2-1-1 and talking with a call specialist. The call center is available 24 hours a day, 7 days a week! Go to [www.211ct.org](http://www.211ct.org) and follow the directions on the web site to locate the type of service, and then the specific resource you need, or: Dial 2-1-1 directly and talk to one of the call specialists who will assist you. You can also reach them, toll-free, at 1-800-203-1234. They can help you locate a resource, provide referrals and crisis intervention services. The service is free and confidential.

**CT Department of Social Services:** Benefit assistance may also be available by contacting the Department of Social Services (DSS). To find out about the types of services they provide you can reach them at 855-626-6632 or at <http://www.ct.gov/dss/site/default.asp>.

**What if you don't have access to a computer?** Most public libraries have computers that are available for public use. They require a library card, but if you don't have one, they will issue you a temporary library card if you can show a picture ID or proof of address. If you have no ID, and if you are staying at a shelter, the library can give you a form to be filled out at the shelter.

**What if you don't have access to a phone?** You can apply for a free cell phone through the SafeLink Wireless Assistance program, 800-977-3768. This online web site lists those who qualify for the program: <https://www.safelinkwireless.com/Enrollment/Safelink/en/Public/NewHome.html> or call 2-1-1 for other free phone services for Connecticut residents.

### **ACCESS HEALTH CT CONNECTICUT'S HEALTH INSURANCE MARKETPLACE AND MEDICAID ENROLLMENT CENTER**

- Call the enrollment center at: (855) 805-4325 if you do not have medical insurance, or access online at: [www.accesshealthct.com](http://www.accesshealthct.com).
- Or visit the 2-1-1 eLibrary paper "Access Health CT", which will link you to other general information on health insurance options and tips.

## MEDICAID PROGRAMS

For information about Medicaid programs and eligibility: Go to [www.211ct.org](http://www.211ct.org) and under “Search for Services” type in “Medicaid” in the search box.

## HOW TO REPLACE DOCUMENTS WHEN YOU HAVE LOST ALL OF YOUR IDS

The United Way 2-1-1 on-line web site contains complete information about how to obtain a:

- Birth certificate,
- State issued driver’s license or non-driver identification
- Social security card

You can get the information one of the following ways:

Go to [www.211ct.org](http://www.211ct.org) and click on the “eLibrary” box. Then click on “Records, Licenses and Permits”. Then click on “Replacing Documents When You Have Lost All Your IDs”. This will give you links to the information about birth certificates, state issued licenses and IDs, and social security cards. OR Go to <http://www.211ct.org/informationlibrary/Documents/replacingdocuments.asp> and it will take you directly to “Replacing Documents When You Have Lost All Your IDs”. OR If you do not have access to a computer, you may dial 2-1-1 and speak to a call specialist who will assist you.

**Birth Certificates:** If you were born in the State of Connecticut but do not know the town where you were born, you can go to the State of CT Department of Public Health with identification; give them your name at birth and date of birth. The DPH will search for a record and if found, can issue the certificate while you wait. The fee is \$30. The web site is [www.ct.gov/dph](http://www.ct.gov/dph). The address is: Department of Public Health, 410 Capitol Avenue, Hartford, CT 06134; 1st Floor Department of Vital Records - (860)509-5690.

**Social Security Cards:** Note that when you apply for a social security card, it is required that you provide an address, where the card can be sent. Locations of the Social Security offices in Connecticut can be found on the Social Security website, <http://www.211ct.org/ICarol/namerresults.aspx?searchTerm=social+security+cards&town=-1> or by dialing 2-1-1

## RE-ISSUANCE OF PUERTO RICO BIRTH CERTIFICATES

If you were born in Puerto Rico, to get information about how to apply for a new birth certificate when you are residing outside of Puerto Rico go to [www.211ct.org](http://www.211ct.org) and click on the “eLibrary” box. Then click on “Records, Licenses and Permits”. Then click on “Re-Issuance of Puerto Rico Birth Certificates.”

As of July 1, 2010, Connecticut residents born in Puerto Rico are required to obtain a replacement birth certificate from Puerto Rico. Contact the Office of Vital Statistics in Puerto Rico at [www.salud.gov.pr](http://www.salud.gov.pr) or by phone at (787) 765-2929.

## HOT LINES

- Suicide Prevention/Mental Health Hotline: 211
- Domestic Violence/Sexual Assault: 911